KINGS COUNTY

OCCUPATIONAL OUTLOOK
REPORT
and
TRAINING DIRECTORY
for survey years
2000 — 2002

A Product of California Cooperative Occupational Information System (CCOIS)

The California Cooperative



Sponsored by Kings County Job Training Office http://www.kingsworkforce.org

State of California, Employment Development Department http://www.calmis.ca.gov

California Career Resource Network

http://www.www.californiacareers.info

ACKNOWLEDGMENTS

Nina Bigley, Project Coordinator
Shirley Alves, Office Assistant
Jim Castleman, Leann King, Charlene Miller—Job Counselors
Neil Williams, Business Retention Specialist
John S. Lehn, Kings County Job Training Office Director
Kings County Workforce Investment Board
Kings County Board of Supervisors
Labor Market Information Division Research Analyst, Corinthia Duke

This WIA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDY Relay 1-800-735-2929 $Kings\ County\ Job\ Training\ Office-California\ Cooperative\ Occupational\ Information\ System\ 2002$

Introduction

Welcome to the 2002 Occupational Outlook Report for Kings County. This annual publication is a product of the California Cooperative Occupational Information System (CCOIS) and a partnership between the Kings County Job Training Office (JTO) and the Labor Market Information Division (LMID) of the California Employment Development Department. The purpose of this publication is to provide information for labor market decisions, including personnel management, career counseling and selection, and vocational training program planning. Questions regarding the information in this report should be directed to the Kings County Job Training Office at (559) 585-3532. Those wishing to obtain this information electronically may access the LMID web site at http://www.calmis.ca.gov.

Information in the Occupational Summaries portion of this report applies specifically to Kings County. The report includes 60 occupational outlook profiles of occupations based on data collected from June, 2000 through December, 2002. The occupations studied were selected based on a variety of criteria, including the needs and interests of local career development and workforce preparation staff. The profiles in this publication do not necessarily constitute a list of demand occupations. Please see "Using the Occupational Outlook Report" and Research Methods (in the appendix) for additional details on this occupational data. Also included is information on services and training programs offered by regional schools and training providers.

While we have made a sincere effort to ensure that the information is accurate and up-to-date, information changes frequently. Occupational outlook information is generally considered to be current for three to four years, depending on the rate of change. If using the training directory, please contact the schools or training providers directly to verify or update the information before making career planning decisions.

Table of Contents

Page Introduction 3 Using the Occupational Outlook Report 6-8 Uses for This Report 9 Terms used in This Report 10 Occupation Year Page Accountants and Auditors 2002 12-13 Agricultural Inspectors 2002 14-15 2001 16-17 **Automotive Mechanics** Bakers—Bread and Pastry 2000 18-19 Bookkeeping, Accounting, and Auditing Clerks 2002 20-22 22-23 Bus and Truck Mechanics and Diesel Engine Specialists 2000 Bus Drivers—School 2000 24-25 Cannery Workers 2000 26-27 Cashiers 28-30 Child Care Workers 2000 30-31 Computer Support Specialists 2002 32-33 Construction Managers 34-35 2000 Cooks—Restaurant 2000 36-37 38-39 Correction Officers and Jailers 2000 Customer Service Representatives 2000 40-41 Dental Assistants 2000 42-43 Dental Hygienists 44-45 2001 46-47 Electricians 2002 Farm Equipment Mechanic 2001 48-49 Farm Equipment Operators 2002 50-51 Farmworkers, Farm and Ranch Animals 2002 52-53 Financial Managers 2002 54-55 56-57 Food Preparation Workers 2000 Food Services Managers 2002 58-59 60-61 Forklift Operators 2000 General Office Clerks 2001 62-63 Guards and Watch Guards 2000 64-65 Hand Packers and Packagers 66-67 Heating, Air Conditioning, and Refrigeration 2001 68-69

Harris Haalife Adda	0000	70.74
Home Health Aides	2002	70-71
Human Service Workers	2001	72-73
Industrial Truck and Tractor Operators	2000	74-75
Instructional Aides	2001	76-77
Legal Secretaries	2002	78-79
Licensed Vocational Nurses	2001	80-81
Lodging Managers	2002	82-83
Machinery Maintenance Mechanics	2000	84-85
Maintenance Repairers—General Utility	2001	86-87
Medical Assistants	2002	88-89
Medical Secretaries	2000	90-91
Nurses Aides	2001	92-93
Opticians—Dispensing and Measuring	2000	94-95
Paralegal Personnel	2001	96-97
Payroll and Timekeeping Clerks	2001	98-99
Pharmacy Technicians	2000	100-101
Physical Therapists	2001	102-103
Plumbers, Pipefitters, and Steamfitters	2001	104-105
Police Patrol Officers	2001	106-107
Real Estate Clerks	2000	108-109
Receptionists and Information Clerks	2002	110-111
Registered Nurses	2001	112-113
Salespersons—Retail (Except Vehicle Sales)	2002	114-115
Secretaries, Except legal and Medical	2001	116-117
Supervisors and Managers—Clerical and Administrative Staff (first-line)	2002	118-119
Systems Analysts—Electronic Data Processing	2001	120-121
Teachers-Secondary School	2000	122-123
Traffic, Shipping, and Receiving Clerks	2002	124-125
Truck Drivers - Heavy or Tractor Trailer	2002	126-127
Truck Drivers, Light—Include Delivery and Route	2001	128-129
Welders and Cutters	2002	130-131
Training Directory		133-167
Appendix Research Methods		169-170
Sample Survey		171-174
Area Profile		175
Kings County Labor Force and Industry Employment		176-177

Using the Occupational Outlook Report

Before you begin...

The occupational profiles are summaries of key information collected from confidential surveys with several hundred local employers (typically 15 completed surveys per occupation). The information is designed to meet a variety of career and program planning needs. The research methods and a sample questionnaire are contained in the appendix of this publication. Data collection runs from June 2000 through December 2002, reflecting minimum wage levels ranging from \$5.75 per hour to the current \$6.75 per hour through December 2002.

Format Changes

Note that the Occupational Summaries for 2001and 2002 were redesigned, making it easier for the user to understand. Training and work experience requirements, and supply and demand difficulties were included as part of a table making those sections an easier read, with the average number of months training included for 2002. Employer Recruitment Methods only include those top three methods typically used by employers to find qualified applicants.

Occupation

Occupations are listed alphabetically as they appear in the Occupational Employment Statistics (OES) or Dictionary of Occupational Titles. The titles and definitions are based on the OES dictionary published by the Bureau of Labor Statistics, May 1992, and the DOT, published by the U.S. Department of Labor, Employment and Training Administration, Fourth Edition, Revised in 1991. The occupations were selected for survey based on the needs of local users of occupational information.

Employer Requirements

This category presents the amount and kinds of work experience, education, and skills required by surveyed employers. While minimum educational requirements have been shown as employers expressed them, these educational requirements are not always essential for the performance of job duties. Because the lack of education will create a barrier with some employers, employers' educational statements have been included in this report. Also included in this report are typical

employer preferences and key personal traits usually present in those working in the occupation. Note that for 2001 and 2002, Training/Experience requirements are listed in a table format with percentages representing the number responding yes or no from all responses. Included in this table is the average number of months training that employers required for employees to be considered qualified in an occupation.

Skills

This section indicates some of the most important qualifications, including technical requirements, basic skills, physical abilities and flexibility, as reported by surveyed employers. Employers were questioned about the relative importance of approximately 30 desirable qualifications. The most desirable qualifications are listed in descending order according to employer responses.

Wages and Benefits

The wage data enable comparison of salary ranges across occupations and are not intended to represent official prevailing wages. Ranges and median wages are those reported by surveyed employers and contracts with labor unions.

Wages included in this report are those paid by the employers participating in the survey for employees at three levels of experience. The report does not include extreme wages. Athough wages are shown to the nearest cent for ease of comparison, the reader should not interpret this as an indication of precision (wages rounded to the nearest quarter are still considered to be representative). When less than three wage responses occur for an occupation, "insufficient data" is recorded as the response to insure confidentiality of the employer(s) who responded.

Benefit information indicates the extent to which employers provide medical insurance and other fringe benefits to full-time and part-time employees. Unless stated otherwise, benefits are paid in their entirety by the employer.

Hours

The average number of hours worked are reported in each occupational summary. Part time hours were not always reported by employers.

Employment Trends

Employment Trends include data and information in the areas of:

- Supply and Demand The terms presented in this section refer to the relative difficulty employers experience in bcating qualified applicants for entry and experienced positions in the occupation. 2001 and 2002 data is displayed in a table format.
- Occupational Forecast Occupational size and growth projections based upon data provided by EDD, LMID.
- Annual Growth Rate The projected number of annual job openings due to a net increase in employment for the periods 1997-2004.

Recruitment Methods

All employers surveyed were asked what methods they primarily used when recruiting for the occupation surveyed. Those results were indicated on each occupational summary. However, 2001 and 2002 summaries include only the top three recruitment methods.

Gender

Gender is included and is stated as a percentage of the employees represented.

Projections

Projections represent an overview of decline or stability of growth of job opportunities in relation to the overall employment opportunities for the County. Employers responses reflect a decline, stability or growth in the occupation. They also reported if they expected employment to decline, remain stable or grow in the next 24 months.

Where the Jobs Are

A listing from the Standard Industrial Classification Manual of a maximum of four industries by type where jobs are found for the major reporting employers is included.

Uses for this Report

The information in this report can be used by a variety of organizations and individuals for many different purposes:

Career Decisions

Career counselors and job seekers can make informed occupational choices based on skills, abilities, interests, education, and personal needs. The localized information is easy to read and includes employer requirements and preferences, wages and benefits, labor supply and demand and sources of employment and training.

Program Planning

This report provides local planners and administrators with employment data, training information, placement data, and occupation size and projected growth rates. Program planners can use this data to evaluate and improve existing programs, plan new services, or eliminate outdated offerings.

Curriculum Design

Training providers can assess and update their curriculum based upon current employer needs and projected occupational trends indicated in the report.

Economic Development

Governmental agencies and economic development organizations will find the information on occupational size, expected growth rates and wages useful in determining the potential for business growth and development in our labor market area.

Program Marketing

Training providers can effectively market their programs by informing students, employers, and others that the chances for job placement are much greater because their training programs are developed using reliable local occupational data.

Human Resources Management

Small business owners and large corporate human resources directors alike can use this report to help determine competitive wages and benefits, improve their recruitment methods, and estimate the availability of qualified workers for business expansion or relocation purposes.

Terms Used in this Report

Terms used in this report quantify employer responses to questions regarding the supply, demand, assessment and experience of job applicants; size of the occupation within Kings County; and projected occupational growth rate for a specified outlook period. Each year's terms vary, according to the year the occupation was surveyed. Categories and definitions are as follows:

Experience of Job Applicants

This category represents those employers who have expressed a desire that applicants have minimum work experience, education, training, licenses, skills, and other requirements.

All	Almost All	Most	Many	Some	Few
(100%)	(80-99%)	(60-79%)	(40-59%)	(20-39%)	(<20%)

Supply Demand Assessment

is considerably greater than supply of qualified applicants. Employers cants encounter no competition in their job search.

Very Difficult—Demand Moderately Difficult—Demand Not Difficult—Supply of is somewhat greater than the supply of qualified applicants. Employers may have some difficreating a very competioften cannot find qualified culty finding qualified applicants tive job market for appliapplicants when an open- at times. Qualified applicants ing exists. Qualified appli- encounter little competition in the job search.

applicants is considerably greater than demand,

Size of Occupation by Employee

<u>2000</u>			
Small (>15)	Medium (15<30)	Large (30<65)	Very Large (65 and above)
<u>2001</u>	M. II. (45, 99)	(00 404)	Very Large (195 and above)
Small (>45)	Medium (45—89)	Large (90—194)	very Large (155 and above)
<u>2002</u>	Madiana (40, 00)	Large (93—200)	Very Large (201 and above)
Small (>46)	Medium (46—92)	9- (200)	: -:, -::.g- (=3: and above)

Projected Occupational Growth Rate 2000-2002

Much Faster than	Faster than	Average	Slower than	Remain Stable	Slow Decline
Average	Average	(9-10.99%)	Average	(-199%)	(<.99%)
(>15%)	(11-14 99%)		(8 99-1%)		

Occupational Outlook Reports for

2000, 2001, 2002

Accountants and Auditors

11 employers responded, 19 employees represented.

Surveyed 2002

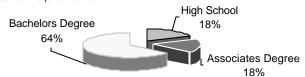
DESCRIPTION (OES 211140)

Accountants and Auditors examine, analyze, and interpret accounting records for the purpose of giving advice or preparing statements and installing or advising on systems of recording costs or other financial and budgetary data.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements





Training/Experience	YES	NO	Not Required but Preferred	
Work Experience Required	82%	9%	9%	35
Other Occupational Experience Accepted	27%	64%	N/A	24
Technical or Vocational Training Required	9%	91%	N/A	24
Training Accepted in Lieu of Experience	27%	64%	N/A	22

Skills

Basic Skills	Must be able to communicate verbally; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates should possess the stamina to sit for two or more hours; may be required to work over-time and submit to drug testing.
Other Requirements	Candidates must possess good record keeping skills; pay attention to detail; be able to solve problems; work under pressure; and, plan and organize the work of others. Employees need to have a good working knowledge of spreadsheets, word processing and database software.

WAGES AND BENEFITS

*Union wages represented

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	\$13.00 - \$26.94	The state of the s
---	-------------------	--

Almost all employers provide sick and vacation leave and many provide medical insurance, a retirement plan and life insurance. Some employers provide dental and vision insurance and a few provided deferred compensation and cafeteria plans.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work an average of 30 hours per week.

EMPLOYMENT TRENDS

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			×

Supply/Demand

Almost all of the job vacancies occurred due to employees leaving. Six Accountants and Auditors were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Newspaper Ads —100%
- * Internet—45%
- * Employment Development Department—36%



Projections.

Almost all employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 22.2% Annual Job Growth: Average

WHERE THE JOBS ARE

School Districts Government Agencies

Accounting Firms

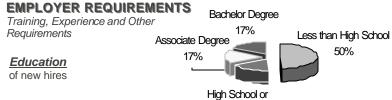
Agricultural Inspectors

6 employers responded, 91 employees represented.

Surveyed 2002

DESCRIPTION (NON-OES 219110999)

Agricultural Inspectors inspect agricultural commodities, processing equipment and facilities, and fish and logging operations to ensure compliance with regulations and laws governing health, quality, and safety. (Illustrative examples: Cattle Examiners; Meat Grader; Grain Sampler.)



Equivelant

	179	<u>'-</u>		
Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	17%	33%	50%	15
Other Occupational Experience Accepted	N/A	67%	N/A	N/A
Technical or Vocational Training Required	N/A	100%	N/A	N/A
Training Accepted in Lieu of Experience	N/A	67%	N/A	N/A

Skills

Basic Skills	Must be able to communicate verbally; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates should possess the stamina to sit or stand for two or more hours and be able to lift 50 lbs.; may be required to work shifts, weekends or seasonally. May be required to pass a medical exam and submit to drug testing.
Other Requirements	Candidates must pay attention to detail; be able to solve problems. Candidates should possess a good driving record and software skills.

WAGES AND BENEFITS

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range Insufficient Data \$6.75 - \$16.78 \$6.75 - \$19.18	Median \$6.75 \$6.75 \$6.88
---	--	--------------------------------------

<u>Union</u>	Range	<u>Median</u>
Entry Level/No Experience:	Insufficient Data	\$13.55
Experienced/New to Firm:	\$13.11 - \$13.99	\$13.55
3 Years Experience with Firm:	\$13.99 - \$15.23	\$14.61

Many employers provide paid medical, dental, vision and life insurance, and a retirement plan, while some employers provide paid sick and vacation leave.

Hours

Full time employees work an average of 40 hours per week, while seasonal employees work an average of 46 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

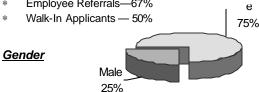
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced		Х	

Almost all of the job vacancies occurred due to temporary employment. Forty -seven Agricultural Inspectors were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- In-House Promotions 83%
- Employee Referrals—67%



Size of Occupation

No Information Available

Projections.

Almost all employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: No Information Available

Annual Job Growth: No Information Available

WHERE THE JOBS ARE

Food Processors **Government Agencies**

Packing Houses

Automotive Mechanics

16 employers responded, 65 employees represented.

Surveyed 2001

DESCRIPTION (OES 853020)

Automotive Mechanics adjust, repair, and overhaul automotive vehicles. They may be designated according to specialties, such as Brake Repairers, Transmission Mechanics, or Front-end mechanics. Please do not include Auto Body Repairers, Bus and truck Mechanics, Diesel Engine Specialists, and Electrical Systems Specialists.

EMPLOYER REQUIREMENTS

Training, Experience and Other

Requirements

High School or Equivalent 56%



Less than High School 44%

Education	1
of now hire	_

of new hires

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	75%	N/A	25%
Other Occupational Experience Accepted	19%	75%	N/A
Technical or Vocational Training Required	44%	44%	13%
Training Accepted in Lieu of Experience	69%	31%	N/A

Skills

Basic Skills	Must be able to communicate verbally; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work weekends and overtime hours; pay attention to detail; be organized; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours; and, must able to pass a medical exam.
Other Requirements	Candidates may be required to pass a drug test and possess a good driving record. A few employers commented that candidates may have to own their own tools.

WAGES AND BENEFITS

Union wages were not reported

	Range	<u>Median</u>
Entry Level/No Experience:	\$6.25 - \$10.00	\$7.13
Experienced/New to Firm:	\$6.25 - \$16.00	\$9.75
3 Years Experience with Firm	: \$8.25 - \$21.50	\$14.25

Many employers provided medical insurance and paid vacation. Few employers report providing dental, vision and life insurance, and a retirement plan.

Hours

Full time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			Х

Many of the job vacancies occurred due to newly created positions. Seventeen Automotive Mechanics were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—94%
- Newspaper Ads —82%
- Walk-In Applicants—76%

Size of Occupation

Very Large



Projections.

Many employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 18.8%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Garages Automotive Repair Shops

Bakers—Bread and Pastry

Surveyed 2000

DESCRIPTION (OES 650210)

Bread and Pastry Bakers mix and bake ingredients according to recipes to produce breads, pastries, and other baked goods. They produce goods in smaller quantities for consumption on premises or for sale as specialty baked goods.

Ten employers responded; representing 36 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Few employers reported a high school diploma or equivalent is required, while almost all employers reported a high school diploma or equivalent is not required.

Almost all employers report previous work experience is not required, while few employers stated other work experience is accepted. Few employers report training is not acceptable in lieu of experience, while all employers reported technical or vocational training is not required for employment.

Skills

Basic Skills: Must possess basic math skills; be able to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time; able to lift 50 lbs. and perform strenuous work.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; able to work nights and weekends.

WAGES AND BENEFITS

*Union wages were not reported.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$7.05	\$5.75
Experienced/New to Firm:	\$5.75 - \$7.50	\$5.75
3 Years Experience with Firm:	\$6.50 - \$10.00	\$7.88

Some employers provide employer paid vacation pay, while few provide employer paid medical, dental, vision, life insurance, sick leave and a retirement plan.

Hours

Full-time employees work an average of 42 hours per week while part-time employees work an average of 25 hours per week. Employees can be expected to work day, swing and graveyard shifts.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being very difficult to find inexperienced employees. All of the job vacancies occurred due to employee turnover. Four Bakers were hired in the last 12 months.

Employer Recruitment Methods

Employee Referrals	90%
Newspaper Ads	60%
Private Employment Agencies	0%
Walk-in Applicants	40%
 In-House Promotions or Transfers 	40%
 School, Program Referrals 	0%
 Colleges/Universities 	0%
 Employment Development Department 	10%
Union Hall Referrals	0%
 Internet 	10%
Trade Journals	0%
Other	50%

Size of Occupation

Medium

Gender

53% Male 47% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 25%

Annual Job Growth: Much Faster than Average.

Where the Jobs are Retail Bakeries

Eating Places

Bookkeeping, Accounting, & Auditing Clerks, including Bookkeepers

15 employers responded, 43 employees represented.

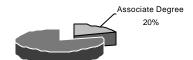
Surveyed 2002

DESCRIPTION (OES 553380)

Bookkeeping, Accounting, and Auditing Clerks, including Bookkeepers, compute, classify, and record numerical data to keep sets of financial records complete. They perform any combination of routine calculating, posting, and verifying duties to obtain primary financial data for use in maintaining accounting records. They may also check the accuracy of figures, calculations, and postings pertaining to business transactions recorded by other workers. Please do not include individuals whose primary duty is opening special office machines.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements



Education

of new hires

High School or Equivalent

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	53%	13%	33%	19
Other Occupational Experience Accepted	27%	60%	N/A	21
Technical or Vocational Training Required	27%	67%	7%	13
Training Accepted in Lieu of Experience	27%	60%	N/A	17

Skills

Basic Skills	Must be able to communicate verbally; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work weekends and over-time hours; be able to lift up to 10 lbs.; and sit for two or more hours at a time.
Other Requirements	Candidates must be able to pay attention to detail; be organized; possess record keeping skills; be able to solve problems and may have to plan and organize the work of others. Candidates should possess wordprocessing, spreadsheet and database skills.

WAGES AND BENEFITS

Union wages were not reported

Most employers provide paid vacation, while some provide medical and life insurance, and paid sick leave. Few employers report providing dental and vision insurance, a retirement plan, and child care.

Hours

Full time employees work an average of 39 hours per week, and part-time employee hours averaged 21 per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced		Χ	

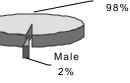
Many of the job vacancies occurred due to employees leaving. Seven Bookkeepers, Accounting and Auditing Clerks were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —73%
- * Walk-In Applicants—60%
- Employee Referrals—53%





Female

Size of Occupation

Very Large

Projections.

Almost all employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 8.8%

Annual Joh Growth: Slower than Average

WHERE THE JOBS ARE

Accounting Firms Government Agencies School Districts

Bus and Truck Mechanics and Diesel Engine Specialistsur

Surveyed 2000

DESCRIPTION (OES 853110)

Bus and Truck Mechanics and Diesel Engine Specialists repair and maintain the operating condition of trucks, buses, and all types of diesel engines. Please include mechanics working primarily with automobile diesel engines. 15 employers responded; representing 77 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Most employers reported a high school diploma or equivalent is required, while some report a high school diploma or equivalent is not required.

Most employers report previous work experience is required, while a few employers report work experience is not required but preferred. None of the employers surveyed report other work experience is accepted. Almost all employers report training is not accepted in lieu of experience. Some employers report technical or vocational training is required for employment, while few employers reported technical or vocational training is not required but preferred.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time; willing to participate in drug testing and pass a medical exam; able to lift 50 lbs.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess a good driving record.

\$13.50 - \$30.00 \$16.47

WAGES AND BENEFITS

3 Years Experience with Firm:

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$7.00 - \$8.75 \$5.75 - \$13.23 \$7.50 - \$18.00	Median \$7.50 \$10.00 \$13.64
Union Entry Level/No Experience: Experienced/New to Firm:	Range \$0.00 - \$0.00 \$11.50- \$25.00	Median \$0.00 \$15.19

Most all employers provide employer paid vacation pay, while many provide sick leave. Some employers provide employer paid medical, dental, vision and life insurance and a retirement plan. Many employers provide share of cost medical, dental and vision insurance, while some provide share of cost life insurance, sick leave and a retirement plan. Few employers provide share of cost vacation pay and child care.

Hours

Full-time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find inexperienced, while being moderately difficult to find experienced and qualified employees. Almost all of the job vacancies occurred due to employee turnover, while a few occurred due to the creation of new positions. Six Bus and Truck and Diesel Engine Specialists were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	93%
•	Newspaper Ads	73%
•	Private Employment Agencies	0%
•	Walk-in Applicants	20%
•	In-House Promotions or Transfers	33%
•	School, Program Referrals	20%
•	Colleges/Universities	0%
•	Employment Development Department	33%
•	Union Hall Referrals	7%
•	Internet	0%
•	Trade Journals	0%
•	Other	20%

Size of Occupation

Small

Gender

97% Male 3% Female

Projections

Many employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1%

Projected Job Growth: 0%

Annual Job Growth: Remain Stable

Where the Jobs are

Elementary and Secondary Schools Farm Machinery Distributors

Trucking and Courier Services Highway Construction Contractors

Bus Drivers - School

Surveyed 2000

DESCRIPTION (OES 971110)

School Bus Drivers transport students between pick-up points and school. They maintain order during the trip and adhere to safety rules when loading and unloading pupils.

10 employers responded; representing 86 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Most employers reported a high school diploma or equivalent is required, while many report a high school diploma or equivalent is not required.

Almost all employers report previous work experience is not required, while some employers stated no other work experience is accepted. Some employers report training is not acceptable in lieu of experience, while almost all employers reported technical or vocational training is required for employment. Employees are expected to possess a Class B Bus Drivers License.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit for two or more hours at a time; willing to participate in drug testing and pass a medical exam; able to lift 50 lbs.

Other Qualifications: Candidates must possess multi-cultural familiarity; able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess a good driving record; trained in CPR and first aid.

WAGES AND BENEFITS

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$7.48 - \$10.00 \$7.48 - \$10.00 \$10.50- \$12.46	Median \$9.97 \$9.94 \$11.20
Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$11.00- \$11.67 \$10.83 - \$11.67 \$11.00 - \$13.24	Median \$11.17 \$11.11 \$12.39

Many employers provide employer paid vacation pay, while some provide dental, vision and life insurance, sick leave, vacation and a retirement plan. Few employers provide employer paid child care.

Few employers provide share of cost medical, dental, vision and life insurance, sick leave, vacation and child care. Some employers provide share of cost retirement plan.

Hours

Full-time employees work an average of 40 hours per week, while parttime employees work an average of 24 hours per week. Employees can expect to work day and swing shift hours.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was moderately difficult to find fully experienced and qualified employees, while being very difficult to find inexperienced employees. Almost all of the job vacancies occurred due to employee turnover, while few were due to employee promotions. Eighteen Bus Drivers were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	60%
•	Newspaper Ads	90%
•	Private Employment Agencies	0%
•	Walk-in Applicants	40%
•	In-House Promotions or Transfers	10%
•	School, Program Referrals	20%
•	Colleges/Universities	0%
•	Employment Development Department	50%
•	Union Hall Referrals	0%
•	Internet	10%
•	Trade Journals	0%
•	Other	20%

Size of Occupation

Small

Gender

47% Male 53% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 0%

Annual Job Growth: Remain Stable

Where the Jobs are

Elementary and Secondary Schools Head Start Centers

Cannery Workers

Surveyed 2000

DESCRIPTION (OES 939350)

Cannery Workers perform any of a variety of routine tasks in canning, freezing, preserving, or packing food products. Their duties may include sorting, grading, washing, peeling, trimming or slicing agricultural produce.

Six employers responded; representing 1764 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Some employers require a high school diploma or equivalent, while most reported they hired employees with less than a high school diploma or equivalent. Almost all employers report prior work experience is not required, while a few report work experience is preferred. One employer reported other occupational work experience is acceptable. All employers report technical or vocational training is not required of applicants.

Skills

Basic Skills: Must possess the ability to work as part of a team.

Physical Abilities: Must be able to lift up to 50 lbs; perform strenuous work and be able to sit or stand for two or more hrs. at a time.

Other Qualifications: Must be flexible to work all hours, shifts, weekends and seasonal; be able to pass a drug test.

WAGES AND BENEFITS

Non-Union	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75-\$8.77	\$7.22
Experienced/New to Firm:	\$5.75-\$8.77	\$7.22
3 Years Experience with Firm:	\$5.75-\$8.77	\$7.40
<u>Union</u>		
Entry Level/No Experience:	\$7.72-\$9.93	\$8.83
Experienced/New to Firm:	\$7.72-\$9.93	\$8.83
3 Years Experience with Firm:	\$9.97-\$15.06	\$12.52

Many employers provide paid medical and dental insurance, sick leave and vacation. Some provide employer paid vision and life insurance and few provide a retirement plan. Shared cost retirement plans are provided by a few employers.

Hours

Permanent full-time employees work an average of 42 hrs. per week, while seasonal employees work an average of 50 hours per week. Employees can expect to work days, swing and graveyard shifts.

EMPLOYMENT TRENDS

Supply/Demand

Employers report it is not difficult finding inexperienced applicants. During the last 12 months most vacancies were filled by temporary employees, while some were due to employee turnover and few were due to the creation of new positions. Five-hundred twenty-nine Cannery Workers were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	50%
•	Newspaper Ads	50%
•	Private Employment Agencies	17%
•	Walk-in Applicants	83%
•	In-House Promotions or Transfers	0%
•	School, Program Referrals	0%
•	Colleges/Universities	0%
•	Employment Development Department	83%
•	Union Hall Referrals	0%
•	Internet	0%
•	Trade Journals	0%
•	Other	17%

Size of Occupation*

Very Large

Gender

33% Male 67% Female

Projections

Many employers expect employment to remain stable over the next 24 months.

Kings County's average 1995—2002 projected occupational growth rate: 10.1%

Projected Job Growth Rate for Cannery Workers:* 9.5%

Annual Job Growth:* Average

Where the Jobs Are

Canned Food Industry

Fluid Milk Industry

Dried and Dehydrated Food Industry

Cheese Processing Industry

^{*}Size of occupation, Projected growth rate, Annual job growth information is based on OES code 939000-Other Hand Workers, as no specific data is available for Cannery Workers in Kings County.

Cashiers

15 employers responded, 302 employees represented.

Surveyed 2001

High School or

Equivalent

40%

DESCRIPTION (OES 490230)

Cashiers receive and disburse cash payments, handle credit transactions, make change, issue receipts, and balance the tender drawer in a variety of establishments. Their work usually involves the use of adding machines, cash registers, and change makers.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

School 60%

Education

of new hires

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	N/A	67%	33%
Other Occupational Experience Accepted	20%	13%	N/A
Technical or Vocational Training Required	N/A	100%	N/A
Training Accepted in Lieu of Experience	27%	7%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess basic math skill; work independently and as a team; and, do repetitive work
Physical Abilities	Candidates may be required to work weekends; be on- call and work over-time hours; pay attention to detail; be organized; possess a good driving record, and possess the stamina to stand for two or more hours.
Other Requirements	Possess multi-cultural familiarity; able to work under stress. Employers stressed the importance of personal qualities such as dependability and honesty.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.25 - \$6.62 \$6.25 - \$7.00 \$6.25 - \$8.50	Median \$6.25 \$6.25 \$7.00
---	--	--------------------------------------

Some employers provided medical and dental insurance, sick leave and paid vacation. Few employers provide vision and life insurance, and a retirement plan.

Hours

Full time employees work an average of 40 hours per week, while part-time employees work 22 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified	N/A	N/A	N/A
Inexperienced	Х		

Many of the job vacancies occurred due to employees leaving. Forty-six Cashiers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Walk-In Applicants—85%
- * Employee Referrals—59%
- * School, Program Referrals—52%

Size of Occupation

Very Large



<u>Gender</u>

Projections.

Many employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth 22.6%

Annual Job Growth: Average

WHERE THE JOBS ARE

Department Stores Variety Stores **Grocery Stores**

Child Care Workers

Surveyed 2000

DESCRIPTION (OES 680380)

Child Care Workers attend children at school, businesses, and institutions performing a variety of tasks, such as dressing, feeding, bathing, and overseeing play. Please do not include workers whose primary function is to teach in a structured setting.

12 employers responded; representing 87 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Almost all employers reported a high school diploma or equivalent is required, while few reported an associate's degree is required. Few employers accept applicants with less than a high school diploma.

Some employers require previous work experience, while most employers report other work experience is acceptable. Few employers report training is acceptable in lieu of experience, while many employers reported technical or vocational training is required for employment. Few employers stated technical or vocational training is not required but preferred.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit and /or stand for two or more hours at a time; willing to take a medical exam and participate in drug testing.

Other Qualifications: Candidates must possess multi-cultural familiarity; be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess supervisory skills and plan the work of others; be trained in CPR and First Aid. Candidates must be willing to work part-time.

WAGES AND BENEFITS

Non-union wages were not reported.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$9.41	\$6.75
Experienced/New to Firm:	\$5.75 - \$9.41	\$6.88
3 Years Experience with Firm:	\$6.50 - \$9.77	\$7.75

Many employers provide employer paid sick and vacation pay, while few employers paid medical, dental, vision and life insurance, and a retirement plan and child care. Few employers provide share of cost medical, dental, vision and life insurance as well as a retirement plan.

Hours

Full-time employees work an average of 39 hours per week while parttime employees work an average of 22 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Some of the job vacancies occurred due to promotions, employee turnover, and temporary hires. Few vacancies occurred due to the creation of new positions. 35 Child Care Workers were hired in the last 12 months.

Employer Recruitment Methods

Employee Referrals	50%
Newspaper Ads	83%
Private Employment Agencies	0%
Walk-in Applicants	67%
 In-House Promotions or Transfers 	33%
 School, Program Referrals 	33%
 Colleges/Universities 	25%
Employment Development Department	0%
Union Hall Referrals	0%
 Internet 	0%
Trade Journals	0%
Other	8%

Size of Occupation

Small

Gender

1% Male 99% Female

Projections

Most employers expect employment to grow over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 0%

Annual Job Growth: Remain Stable

Where the Jobs are

Elementary and Secondary Schools Child Day Care Services Community Associations

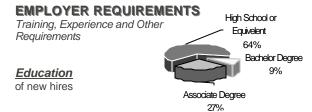
Computer Support Specialists

11 employers responded, 27 employees represented.

Surveyed 2002

DESCRIPTION (OES 251040)

Computer Support Specialists provide technical assistance and training to computer system users. Investigate and resolve computer software and hardware problems of users. Answer clients' inquiries in person and via telephone concerning the use of computer hardware and software, including printing, word processing, programming languages, electronic mail, and operating systems.



Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	73%	18%	9%	25
Other Occupational Experience Accepted	27%	45%	N/A	24
Technical or Vocational Training Required	36%	36%	27%	22
Training Accepted in Lieu of Experience	27%	55%	N/A	20

Skills

Basic Skills	Must be able to communicate verbally; know basic math and possess good writing skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates must be willing to work unusual hours, over- time and weekends; be able to pass a physical and drug test; possess the stamina to stand or sit for two or more hours; and, have a good driving record.
Other Requirements	Must be organized and handle their time well; pay attention to detail; solve problems; work under pressure, and, handle a crisis. All candidates must be familiar with various software programs.

WAGES AND BENEFITS

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range Insufficient Data \$6.75 - \$50.00 \$8.00—\$50.00	Median Insufficient Data \$20.98 \$23.60
·		

UnionRangeMedianEntry Level/No Experience:Insufficient DataInsufficient DataExperienced/New to Firm:\$13.49—20.14\$15.653 Years Experience with Firm:\$14.92—\$23.01\$19.51

Most employers provide paid sick and vacation leave. Some employers provide medical, dental, vision and life insurance, as well as a retirement plan.

<u>Hours</u>

Full time employees work an average of 40 hours per week, while part-time employees work 24 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

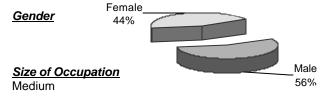
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			Х
Inexperienced		Χ	

Almost all of the job vacancies occurred due to newly created positions. Two Computer Support Specialists were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —82%
- * Internet— 64%
- * Employee Referrals and Walk-In Applicants—36%



Projections

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 50%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Government Offices Public Schools

Internet Service Providers

Construction Managers

Surveyed 2000

DESCRIPTION (OES 150170)

Construction Managers plan, organize, direct, control, or coordinate, usually through subordinate supervisory personnel, activities concerned with the construction and maintenance of structures, facilities, and systems, including specialized construction fields, such as carpentry or plumbing. Please do not include general managers of large construction contracting firms.

Four employers responded; representing 20 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Many employers reported a high school diploma or the equivalent is required, while some reported applicants are required to possess a Bachelor Degree.

Many employers require prior work experience, while all employers report other occupational experience is acceptable. Some employers reported training is acceptable in lieu of experience, while most required technical or vocational training of new hires.

Skills

Basic Skills: Must possess English grammar, spelling and basic math skills; be able to work independently and as a team.; able to communicate verbally and in writing.

Physical Abilities: Must have the ability to sit and stand for two or more hours at a time; lift 50 lbs.

Other Qualifications: Candidates must possess record keeping and problem solving skills; ability to supervise and plan the work of others; possess a good driving record.

WAGES AND BENEFITS

No union wages are reported.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.00 - \$19.18	\$12.59
Experienced/New to Firm:	\$7.00 - \$21.58	\$9.75
3 Years Experience with Firm:	\$9.00 - \$23.97	\$12.25

^{*}Other compensation reported in the form of a bonus averaging \$3.84 per hr.

Many employers provide medical insurance and vacation leave. Some employers provide dental, vision and life insurance, and sick leave and a retirement plan.

Hours

Full-time employees work an average of 40 hrs. per week.

EMPLOYMENT TRENDS

Supply/Demand

Many employers report it is very difficult to find fully experienced and qualified applicants, while some report it very difficult to find inexperienced applicants. During the last 12 months 25% of job vacancies were due to employee turnover, 25% were due to promotions, while 50% were due to the creation of new positions. Four Construction Managers were hired in the last 12 months

Employer Recruitment Methods

•	Employee Referrals	75%
•	Newspaper Ads	50%
•	Private Employment Agencies	0%
•	Walk-in Applicants	0%
•	In-House Promotions or Transfers	50%
•	School, Program Referrals	25%
•	Colleges/Universities	25%
•	Employment Development Department	0%
•	Union Hall Referrals	0%
	Internet	25%
•	Trade Journals	0%
•		25%
•	Other	25%

Size of Occupation

Small

Gender

95% Male 5% Female

Projections

Many of the employers surveyed expect employment to grow over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1%

Projected Job Growth: 33%

Annual Job Growth: Much Faster than Average

Where the Jobs Are

Heavy Construction Roofing, Siding and Sheet Metal Work Plumbing, Heating and Air Conditioning Plastering, Dry Wall, and Insulation Work

Cooks - Restaurant

Surveyed 2000

DESCRIPTION (OES 650260)

Restaurant Cooks prepare, season, and cook soups, meats, vegetables, desserts, and other foodstuffs in restaurants. They may order supplies, keep records and accounts, price items on a menu, or plan the menu. 16 employers responded; representing 76 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Many employers reported a high school diploma or the equivalent is required. Some employers did not require a high school diploma.

Many employers do not require previous work experience, while some require work experience. Few employers report prior work experience is not required but preferred. A few employers report other work experience is accepted. Most employers report training is acceptable in lieu of experience while almost all employers report technical or vocational training is not required.

Skills

Basic Skills: Must possess English, grammar, spelling and basic math skills; ability to work independently and as part of a team; willing to work alternate hours and weekends.

Physical Abilities: Ability to lift at least 10 lbs and stand for two or more hours at a time.

Other Qualifications: Ability to organize and manage time; pay attention to detail and work under pressure.

WAGES AND BENEFITS

No union wages were reported.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75-\$6.25	\$5.75
Experienced/New to Firm:	\$5.75-\$8.25	\$5.75
3 Years Experience with Firm:	\$6.50-\$12.00	\$8.00

^{*}Other compensation was reported in the form of tips averaging \$1.56 per hr.

Few employers provide paid medical, dental and vision insurance as well as sick leave, vacation and a retirement plan.

Hours

Full-time employees work an average of 42 hrs. per week, while part-time employees work an average of 24 hrs. per week. Employers reported alternate shifts may be required.

EMPLOYMENT TRENDS

Supply/Demand

Employers report it is very difficult to find both fully experienced and inexperienced applicants. During the last 12 months most job vacancies were due to employee turnover and some were due to the creation of new positions. Few vacancies occurred due to promotions. Seventy-two Restaurant Cooks were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	94%
•	Newspaper Ads	63%
•	Private Employment Agencies	0%
•	Walk-in Applicants	56%
•	In-House Promotions or Transfers	6%
•	School, Program Referrals	6%
•	Colleges/Universities	0%
•	Employment Development Department	19%
•	Union Hall Referrals	0%
•	Internet	0%
•	Trade Journals	0%
•	Other	56%

Size

Large

Gender

41% Male 59% Female

Projections

Most employers surveyed expect employment to grow over the next two vears.

Kings County's average 1995-2002 projected occupational growth rate is: 10.1%

Projected Job Growth Rate: 9.1%

Annual Job Growth: Average

Where the Jobs Are

Eating and Drinking Establishments Amusement and Recreation Services Sports and Recreation Clubs

Correction Officers and Jailers Surveyed 2000

DESCRIPTION (OES 630170)

Correction Officers and Jailers guard inmates in penal or rehabilitative institutions in accordance with established regulations and procedures. They may guard prisoners in transit between jail, courtroom, prison, or other point, traveling by automobile or public transportation, and may be designated deputy guard. This occupation includes Deputy Sheriffs who spend the majority of their time guarding prisoners in county correctional institutions.

Two employers responded; representing 814 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a high school diploma or the equivalent is required. All employers reported previous work experience is not required and one employer reported PC832 technical or vocational training is required for new hires.

Skills

Basic Skills: Must possess English grammar, spelling and basic math skills; be able to communicate verbally and in writing; able to work independently and as a team; ability to do repetitive and shift work.

Physical Abilities: Must have the stamina to sit or stand for two or more hours at a time; lift 50 lbs; pass a medical exam including a drug test.

Other Qualifications: Candidates must possess multi-cultural familiarity; possess record keeping and problem solving skills; pay attention to detail; be able to work under pressure and handle crisis. Candidates must possess a good driving record.

WAGES AND BENEFITS

*Only union wages were reported.

<u>Union</u>	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$7.16 - \$15.39	\$11.28
Experienced/New to Firm:	\$7.16 - \$15.39	\$11.28
3 Years Experience with Firm:	\$9.63 - \$20.63	\$15.13

50% of employers provide employer paid medical and dental, and retirement plan. 50% of employers reported providing medical, dental and life insurance and a retirement plan with an employee contribution. All employers provided vision insurance, sick and vacation leave.

Hours

Full-time employees work an average of 40 hours per week. While parttime employees work an average of 30 hours per week. All employers reported employees are expected to work day, swing and graveyard shifts.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find inexperienced applicants. During the last 12 months 22% of job vacancies were due to promotions and 22% were due to employee turnover, while 56% were due to the creation of new positions. Fifty-four Corrections Officers and Jailers were hired in the last 12 months.

Employer Recruitment M ethods

Employee Referrals	50%
Newspaper Ads	100%
Private Employment Agencies	0%
Walk-in Applicants	0%
 In-House Promotions or Transfers 	50%
 School, Program Referrals 	0%
 Colleges/Universities 	0%
 Employment Development Department 	50%
Union Hall Referrals	0%
 Internet 	50%
Trade Journals	0%
Other	0%

Size of Occupation

Very Large

Gender

72% Male 28% Female

Projections

Most of the employers surveyed expect employment to grow over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1%.

Projected Job Growth Rate for Correctional Officers: 25.9%

Annual Job Growth: Much Faster than Average

Where the Jobs Are

Correctional Institutions —Government

Customer Service Representatives Surveyed 2000

DESCRIPTION (OES 553350998)

Customer Service Representatives talk with customers to find solutions to customers' problems. They may work at a professional or clerical level. Customer Service Representatives at clerical levels deal with complaints about products or billing or receive orders for products or services. Representatives at professional levels most often are employed with companies selling complex products, such as computers. They answer questions and investigate and correct errors. They may train customers in the use of the product or interpret customer need to technical staff.

14 employers responded; representing 191 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Almost all employers reported a high school diploma or equivalent is required, while few require applicants to possess an associate's degree. Few employers did not require a high school diploma or its equivalent.

Some employers require previous work experience, while all employers stated other work experience is acceptable. Some employers report other work experience is not required but preferred. Some employers report training is not acceptable in lieu of experience, while almost all employers reported technical or vocational training is not required for employment. Few employers stated technical or vocational training is not required but preferred. Employers reported word processing, spreadsheet and database skills are needed for employment.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit for two or more hours at a time and able to lift 10 lbs.; willing to participate in drug testing.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; be able to solve problems; and, work under pressure.

WAGES AND BENEFITS

In order to ensure confidentiality, wage information includes union and non-union wages .

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$9.78	\$7.00
Experienced/New to Firm:	\$6.00 - \$13.42	\$8.50
3 Years Experience with Firm:	\$7.00 - \$15.34	\$9.75
* Other common action was remarked in the form of a beauty		

^{*} Other compensation was reported in the form of a bonus ranging between \$.20 - \$.49 per hr.

Most employers provide paid vacation, while many provide employer paid sick leave. Most employers provide share of cost medical and most employers provide dental insurance, while many employers provide share of cost vision insurance and retirement plans. Some employers provide share of cost life insurance sick leave and vacation pay and few provide share of cost childcare.

Hours

Full-time employees work an average of 39 hours per week while parttime employees work an average of 27 hours per week. Employees can expect to work alternate work hours of swing and graveyard shifts.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being very difficult to find inexperienced employees. Most of the job vacancies occurred due to creation of new positions, while some occurred due to employee turnover, promotions and the addition of temporary hires. Sixty-nine Customer Service Representatives were hired in the last 12 months.

Employer Recruitment Methods

F . B	2.407
 Employee Referrals 	64%
 Newspaper Ads 	79%
 Private Employment Agencies 	7%
 Walk-in Applicants 	43%
 In-House Promotions or Transfers 	57%
 School, Program Referrals 	7%
 Colleges/Universities 	0%
 Employment Development Department 	14%
 Union Hall Referrals 	0%
 Internet 	7%
 Trade Journals 	7%
 Other 	14%

Size of Occupation

Not Available

Gender

28% Male 72% Female

Projections

Some employers expect employment to grow over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Annual Job Growth: Not Available

Where the Jobs are

Department Stores
Farm Suppliers

Motor Vehicle Dealers Insurance Agencies

Dental Assistant

Surveyed 2000

DESCRIPTION (OES 660020)

Dental Assistants assist the dentist at the chair by preparing patients and equipment, keeping records, and performing related duties as required.

15 employers responded: representing 45 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Almost all employers reported a high school diploma or equivalent is required, while a few employers required associate and bachelor degrees.

Many employers report previous work experience is not required, while some employers stated work experience is required. Few employers report previous work experience is not required but preferred. Many employers report no other occupational experience is accepted. Some employers report training is acceptable in lieu of experience, and almost all employers reported technical or vocational training is required for employment. Employers report word processing, spreadsheet and database skills are needed for employment.

Skills

hour.

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time.

Other Qualifications: Candidates must be possess multi-cultural familiarity; able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; trained in CPR and first aid.

WAGES AND BENEFITS

*Union wages were not reported.

	Range	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$8.00	\$6.50
Experienced/New to Firm:	\$6.00 - \$10.94	\$8.00
3 Years Experience with Firm:	\$7.50 - \$14.00	\$10.00
Other compensation was reported in the form		
of bonuses ranging from \$.19 to \$2.88 per		

Most employers provide paid vacations, while many provide dental insurance and sick leave. Some provide an employer paid retirement plan and few provide medical and vision insurance. Few employers provide share of cost dental insurance.

Hours

Full-time employees work an average of 38 hours per week while part-time employees work an average of 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Most of the job vacancies occurred due to the creation of new positions, while some occurred due to employee turnover. Six Dental Assistants were hired in the last 12 months.

Employer Recruitment Methods

Employee Referrals	40%
Newspaper Ads	73%
Private Employment Agencies	0%
Walk-in Applicants	53%
 In-House Promotions or Transfers 	0%
School, Program Referrals	87%
 Colleges/Universities 	27%
Employment Development Department	13%
Union Hall Referrals	0%
 Internet 	0%
Trade Journals	0%
Other	7%

Size of Occupation

Medium

Gender

13% Male 87% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 33.3%

Annual Job Growth: Much Faster than Average.

Where the Jobs are

Dental Offices and Clinics

Dental Hygienists

14 employers responded, 28 employees represented.

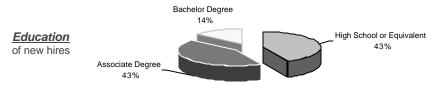
Surveyed 2001

DESCRIPTION (OES 329080)

Dental Hygienists perform dental prophylactic treatments and instruct groups and individuals in the care of the teeth and mouth.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	50%	36%	14%
Other Occupational Experience Accepted	N/A	57%	N/A
Technical or Vocational Training Required	100%	N/A	N/A
Training Accepted in Lieu of Experience	7%	57%	N/A

<u>Skills</u>

Basic Skills	Must be able to communicate verbally; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates must be able to pay attention to detail; be organized; work under pressure and be able to handle a crisis; possess the stamina to stand for two or more hours.
Other Requirements	Must be a Registered Dental Hygienist licensed in California; willing to earn continuing education credits; familiar with the use of software applications.

WAGES AND BENEFITS

Union wages not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$33.75 - \$48.00 \$19.75 - \$39.89 \$22.50 - \$49.86	Median \$35.00 \$32.50 \$37.50
---	--	---

Some employers provided medical, dental and vision insurance, and paid sick and vacation pay. Many employers provide retirement plans.

Hours

Full time employees work an average of 36 hours per week, while part-time employees work 16 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified	Χ		
Inexperienced		Χ	

All of the job vacancies occurred due to newly created positions. Three Dental Hygienists were hired in the last 12 months.

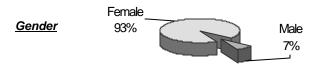
Employer Recruitment Methods

Most successful methods of recruitment:

- School, Program Referrals—100%
- * Employee Referrals—100%
- * Walk-In Applicants—100%

Size of Occupation

Medium



Projections

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 20% Annual Job Growth: Average

WHERE THE JOBS ARE

Dentists Office Orthodontist Office
Dental Surgeons Office

Electrician

11 employers responded, 126 employees represented.

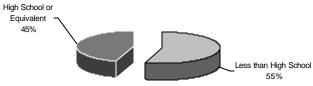
Surveyed 2002

DESCRIPTION (OES 872020)Electricians install, maintain, and repair wiring, electrical equipment, and fixtures.
They insure that work is in accordance with relevant codes. They may read blueprints.
Please include Protective Signal Installers and Repairers and Street Light Servicers.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	73%	NA	27%	26
Other Occupational Experience Accepted	9%	82%	N/A	12
Technical or Vocational Training Required	36%	64%	N/A	24
Training Accepted in Lieu of Experience	27%	73%	N/A	22

Skills

Basic Skills	Must be able to communicate verbally; know basic math; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates must be willing to work unusual hours, over- time and weekends; be able to pass a physical and pass a drug test; possess the stamina to stand for two or more hours, and have a good driving record.
Other Requirements	Must be organized and handle their time well; pay attention to detail; solve problems; work under pressure and handle a crisis.

WAGES AND BENEFITS

•	Reported None Reported - \$8.00 \$8.00 0 - \$22.00 \$15.00
---	--

UnionRangeMedianEntry Level/No Experience:None ReportedNone ReportedExperienced/New to Firm:\$11.51 - \$27.10\$19.523 Years Experience with Firm:\$12.47 - \$28.50\$20.52

Almost all employers provide paid vacation, and many provide Medical insurance, retirement plan and sick leave. Some employers provide life insurance, while few employers provide dental and vision insurance.

Hours

Full time employees work an average of 43 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

	Moderately Difficult	Very Difficult
		X
		Х
-		

Most of the job vacancies occurred due to temporary hiring. Thirty-five Electricians were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Walk-In Applicants & Newspaper Ads—55%
- Employee Referrals—45%
- * Internet—27%

Size of Occupation

Large

<u>Gender</u>



Projections

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 25%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Electrical Contractors
Government Offices

Manufacturing Firms

Farm Equipment Mechanics

12 employers responded, 63 employees represented.

Surveyed 2001

DESCRIPTION (OES 853210)

Farm Equipment Mechanics maintain, repair, and overhaul farm machinery and vehicles, such as tractors, harvesters, and irrigation systems. They may repair dairy equipment. Please do not include Bus and Truck Mechanics and Diesel Engine Specialists.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education

High School or Equivalent 42%

of new hires



Less than High School 58%

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	67%	N/A	33%
Other Occupational Experience Accepted	25%	75%	N/A
Technical or Vocational Training Required	8%	83%	8%
Training Accepted in Lieu of Experience	58%	42%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess math skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work weekends and over-time hours; pay attention to detail; be organized; . Perform strenuous work lifting up to 50 lbs.; possess the stamina to sit or stand for two or more hours; and, must able to pass a drug test.
Other Requirements	Candidates must possess a good driving record; be able to work under pressure; pay attention to detail, and, be able to solve problems.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range Insufficient Data \$6.65 - \$12.50 \$7.67 - \$16.00	Median Insufficient Data \$9.25 \$12.25
---	--	--

Most employers provide paid vacation while many provide sick pay and medical insurance. Some employers provide life insurance. Few employers provide dental and vision insurance, and a retirement plan.

Hours

Full time employees work an average of 49 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			Х
Inexperienced		Χ	

Many of the job vacancies occurred due to newly created positions. Ten Farm Equipment Mechanics were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—100%
- * Newspaper Ads —80%
- * Walk-In Applicants—50%

Size of Occupation

No Information Available

Gender Male 100%

Projections.

Most employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: No Information Available

Annual Job Growth: No Information Available

WHERE THE JOBS ARE

Crop Service Providers Farming Operations

Farm Machinery Retailers

Farm Equipment Operators

11 employers responded, 168 employees represented.

Surveyed 2002

DESCRIPTION (OES 790210)

Farm Equipment Operators drive and control farm equipment to till soil and to plant, cultivate, and harvest crops.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

High School or Equivalent 18%

Less than High School

Training/Experience	YES	NO	Not Required but Preferred	
Work Experience Required	55%	18%	27%	9
Other Occupational Experience Accepted	27%	55%	N/A	10
Technical or Vocational Training Required	27%	64%	9%	5
Training Accepted in Lieu of Experience	27%	55%	N/A	8

<u>Skills</u>

Basic Skills	Must be able to communicate verbally, work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work seasonally, on weekends and over-time hours; pay attention to detail; perform strenuous work lifting up to 50 lbs.; possess the stamina to sit or stand for two or more hours; and, must able to pass a drug test.
Other Requirements	Candidates must possess a good driving record; be able to work under pressure, pay attention to detail and be able to solve problems.

WAGES AND BENEFITS

Union wages were not reported.

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm: *Other compensation was reported averaging \$.17	Range \$6.75— \$9.21 \$6.75 - \$8.50 \$6.80 - \$10.00	Median \$7.15 \$7.00 \$8.00
*Other compensation was reported averaging \$.17 an hour.		

Some employers provide paid vacation and medical insurance. Few employers provide dental, vision, life insurance and a retirement plan.

Hours

Full time employees work an average of 59 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced	X		

All of the job vacancies occurred due to filling of temporary positions. Onehundred fifty-eight Farm Equipment Operators were hired in the last 12 months.

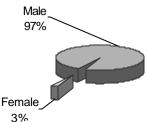
Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals and Walk-In Applicants—91%
- * Employment Development Department 36%
- * In-House Promotions 45%

<u>Size of Occupation</u> No Information Available

<u>Gender</u>



Projections.

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: No Information Available

Annual Job Growth: No Information Available

WHERE THE JOBS ARE

Farm Labor Contractors Farming Operations

Farmworkers, Farm and Ranch Animals

15 employers responded, 241 employees represented. Surveyed 2002

DESCRIPTION (OES 798580)

Farmworkers, Farm and Ranch Animal Workers attend to live farm or ranch animals that may include cattle, sheep, swine, goats, and poultry produced for animal products such as meat, fur, skins, feathers, milk, and eggs. Duties may include feeding, watering, herding, grazing, castrating, branding, debeaking, weighing, catching, and loading animals. May maintain records on animals; examine animals to detect diseases and injuries; assist in birth deliveries; and administer medications, vaccinations, or insecticide as appropriate. May clean and maintain housing areas. Include workers who tend dairy milking machines, shear wool from sheep, collect eggs in hatcheries, place shoes on animals' hooves, and tend bee colonies.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

High School or

Equivalent

'%

of new hires

Less than High School

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	33%	20%	47%	10
Other Occupational Experience Accepted	20%	60%	N/A	12
Technical or Vocational Training Required	N/A	93%	7%	6
Training Accepted in Lieu of Experience	40%	40%	N/A	6

Skills

Basic Skills	Must be able to communicate verbally, work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work various shifts, on weekends and over-time hours; pay attention to detail; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours.
Other Requirements	Candidates must pay attention to detail. Employers reported key-boarding skills were needed.

WAGES AND BENEFITS

Union wages were not reported.

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm: *Other compensation was reported to be \$.03 to \$1.73 an hour.	Range \$6.75—\$9.61 \$6.75 - \$9.61 \$6.75 - \$11.51	Median \$6.95 \$7.29 \$8.75	
---	---	--------------------------------------	--

Most employers provide paid vacation, while many provide medical insurance. Some employers provide dental, life and vision insurance and a retirement plan. Few report providing paid sick leave.

Hours

Full time employees work an average of 57 hours per week and part-time employees work and average of 22 hours.

EMPLOYMENT TRENDS

Supply/Demand

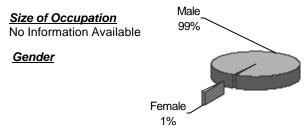
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Х	

Most of the job vacancies occurred due to filling of temporary positions. One-hundred forty-one Farmworkers, Farm and Ranch Animals were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals 100%
- * Walk-in Applicants—87%
- * In-House Promotions 67%



Projections.

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: No Information Available

Annual Job Growth: No Information Available

WHERE THE JOBS ARE

Cattle Ranches Dairy Farms

Poultry Farms

Financial Managers

15 employers responded, 22 employees represented.

Surveyed 2002

DESCRIPTION (OES 130020)

Financial Managers plan, organize, direct, control, or coordinate the financial activities of an organization. Please include managers in banks or similar financial institutions who advise on credit and investment policy or negotiate general policy with financial or other institutions.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Less than High School

Education of new hires

Bachelor Degree

High School or Equivalent

Associate Degree

	20%	
YES NO	Not Required but Preferred	Aver Mor

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	80%	13%	7%	41
Other Occupational Experience Accepted	33%	53%	N/A	27
Technical or Vocational Training Required	13%	73%	13%	33
Training Accepted in Lieu of Experience	27%	60%	N/A	11

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess math skills; work independently and as a team.
Physical Abilities	Candidates may be required to work weekends and over-time hours; be able to lift up to 50 lbs.; and, be able to sit for two or more hours.
Other Requirements	Candidates must possess multi-cultural familiarity; be able to work under pressure; pay attention to detail and be able to solve problems; possess good record keeping skills; be bale to handle a crisis; work under pressure; plan and organize the work of others and have supervisory skills. Employers reported candidates must possess word processing, spreadsheet and database skills.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm: * Other compensation was reported in the formof a bonus averaging \$1.15 an hour.	Range \$10.00—\$24.73 \$8.28—\$43.87 \$10.55—\$53.33	Median \$18.22 \$19.18 \$26.59
---	---	---

Almost all employers provide paid vacation and sick leave, while most provide life insurance. Many employers provide a retirement plan, and medical and dental insurance. Some employers report providing vision insurance.

Hours

Full time employees work an average of 41 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Χ	

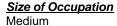
Most of the job vacancies occurred due to employees leaving the firm. Four Financial Managers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

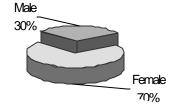
- Newspaper Ads —73%
- * Internet—53%
- * Promotions, Employee Referrals, Walk-In Applicants —40%

*



Micalan

<u>Gender</u>



Projections.

Many employers expect employment to remain stable over the next two vears.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 28.6%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Government Agencies Banking Institutions Manufacturing Firms

Food Preparation Workers

Surveyed 2000

DESCRIPTION (OES 650380)

Food Preparation Workers perform a variety of food preparation duties, such as preparing cold foods and maintaining and cleaning kitchen work areas, equipment, and utensils. They perform simple tasks such as preparing shellfish or slicing meat. They may brew coffee, tea, or chocolate or prepare sandwiches. They work in such places as a restaurant kitchen or delicatessen.

17 employers responded; representing 169 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Many employers reported a high school diploma or equivalent is required. Many employers did not require a high school diploma or equivalent.

Most employers stated previous work experience was not required, while some employers reported work experience is required. Few employers report work experience is not required but preferred for new hires. Some employers report other work experience is acceptable. Some employers report training is acceptable in lieu of experience, while all employers reported technical of vocational training is not required for employment.

Skills

Basic Skills: Should possess English grammar, spelling skills and basic math skills; be able to communicate verbally; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time: able to lift 10 lbs. and do strenuous work.

Other Qualifications: Possess multi-cultural familiarity; candidates must be able to organize their time; pay attention to detail; be able to solve problems; and, work under pressure.

WAGES AND BENEFITS

In order to ensure confidentiality, wage information includes union and non-union wages.

	Range	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$8.48	\$5.75
Experienced/New to Firm:	\$5.75 - \$9.32	\$5.75
3 Years Experience with Firm:	\$6.00 - \$11.37	\$7.00

^{*} Other compensation offered in the form of free meals averaging \$.50 per hour.

Few employers offer full-time employees paid medical, dental, vision insurance, sick leave and vacation pay. Share of cost medical, dental, vision and life insurance is offered to a few full and part-time employees as well as sick leave, vacation pay, retirement plan and child care.

Hours

Full-time employees work an average of 40 hours per week while parttime employees work an average of 24 hours per week, and temporary employees work an average of 25 hours per week. Shift hours of days, swing and graveyard could be expected of employees.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, and moderately difficult to find inexperienced employees. Many of the job vacancies occurred due to employee turnover, while some were due to new hires and promotions. Sixty-nine Food Preparation Workers were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	76%
•	Newspaper Ads	71%
•	Private Employment Agencies	0%
•	Walk-in Applicants	59%
•	In-House Promotions or Transfers	24%
•	School, Program Referrals	6%
•	Colleges/Universities	0%
•	Employment Development Department	24%
•	Union Hall Referrals	0%
•	Internet	12%
•	Trade Journals	0%
•	Other	29%

Size of Occupation

Very Large

Gender

34% Male 66% Female

Projections

Many employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth rate: 7.1%

Annual Job Growth: Slower than Average

Where the Jobs are

Eating Places School Cafeterias

Food Service Managers

15 employers responded, 34 employees represented.

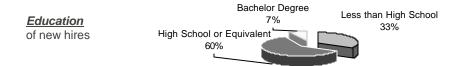
Surveyed 2002

DESCRIPTION (OES 150261)

Fiood Service Managers plan, organize, direct, control, or coordinate activities of an organization or department that serves food and/or beverages. Please include Food and Beverage Directors.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements



Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	60%	20%	20%	15
Other Occupational Experience Accepted	N/A	80%	N/A	N/A
Technical or Vocational Training Required	7%	93%	N/A	6
Training Accepted in Lieu of Experience	33%	47%	N/A	24

<u>Skills</u>

Basic Skills	Must be able to communicate verbally and in writing; possess math skills; work independently and as a team.
Physical Abilities	Candidates may be required to work weekends and over-time hours; be able to lift up to 10 lbs.; and, be able to sit for two or more hours.
Other Requirements	Candidates must be able to work under pressure; pay attention to detail and be able to solve problems; possess good record keeping skill; be able to handle a crisis; work under pressure; plan and organize the work of others; and, have supervisory skills. Employers reported candidates must possess word processing, spreadsheet and database skills.

WAGES AND BENEFITS

Union wages were not reported.

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm: * Other compensation was reported in the formof a bonus averaging \$.19 to \$.40 an hour.	Range \$6.75—\$10.13 \$6.75—\$18.11 \$6.75—\$21.10	Median \$7.25 \$8.50 \$10.00	
---	---	---------------------------------------	--

Many employers provide paid vacation, while some provide medical, dental and vision insurance. Few employers provide a retirement plan and life insurance.

Hours

Full time employees work an average of 43 hours per week and part-time employees work an average of 19 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Х	

Most of the job vacancies occurred due to employees leaving the firm. Three Food Service Managers were hired in the last 12 months.

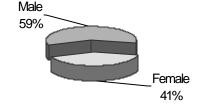
Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants, Employee Referrals—67%
- * In-House Promotions—60%
- * Newspaper Ads —47%

<u>Size of Occupation</u> Medium

Gender



Projections.

Most employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 33%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Public and Private Schools Eating Establishments

Forklift Operators

Surveyed 2000

DESCRIPTION (NON-OES 921683999)

Forklift Operators operate forklift to push, pull, lift, stack, tier or move products, equipment, or materials in warehouse, storage yard, or factory.

12 employers responded; representing 184 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Some employers reported a high school diploma or equivalent is required. Most employers did not require a high school diploma or equivalent.

Many employers required prior work experience, while most employers stated other work experience was acceptable. Few employers stated they preferred employees with prior work experience. Most employers report training is acceptable in lieu of experience, while almost all employers report training is not required for employment. Many applicants were expected to have software skills.

Skills

Basic Skills: Ability to work independently, as part of a team; and, ability to perform routine, repetitive work.

Physical Abilities: Ability to lift up to 50 lbs.; and able to sit or stand continuously for 2 or more hours; ability to pass a medical exam and drug test.

Other Qualifications: Willingness to work nights, weekends, on-call and overtime. Able to keep detailed records; organizational and time management skills; problem solving skills; ability to handle crisis situations.

WAGES AND BENEFITS

Non-Union	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$5.75	\$5.75
Experienced/New to Firm:	\$5.75 - \$9.07	\$7.13
3 Years Experience with Firm:	\$5.75 - \$13.04	\$9.00
<u>Union</u>		
Entry Level/No Experience:	\$7.65—\$9.93	\$8.00
Experienced/New to Firm:	\$7.65—\$9.93	\$8.00
3 Years Experience with Firm:	\$8.00—\$17.97	\$12.00

^{*}Other compensation paid in the form of a bonus that averaged \$.05 per hr.

Many surveyed employers offer full-time employees paid medical and dental insurance, sick and vacation leave and a retirement plan. Some offer vision and life insurance. Share of cost medical, dental, vision and life insurance is offered to full-time employees along with a retirement plan.

Hours

Full-time employees work an average of 43 hours per week and seasonal employees work an average of 45 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Many employers found it not difficult to find inexperienced employees, while many found it moderately difficult to find fully experienced and qualified applicants. Almost all vacancies filled were temporary, with few due to employee turnover, promotions or new positions. One-hundred fifty-two Forklift Operators were hired in the last 12 months.

•	Employee Referrals	50%
•	Newspaper Ads	58%
•	Private Employment Agencies	17%
•	Walk-in Applicants	83%
•	In-House Promotions or Transfers	33%
•	School, Program Referrals	0%
•	Colleges/Universities	0%
•	Employment Development Department	33%
•	Union Hall Referrals	8%
•	Internet	0%
•	Trade Journals	0%
•	Other	17%

Employer Recruitment Methods Size of Occupation

No Data Available

Gender

86% Male 14% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1%

Projected Job Growth Rate: No data Available

Where the Jobs Are

Cheese Processing Plants Crop Preparation Services
Lumber Dealers Food Processors

General Office Clerks

15 employers responded, 124 employees represented.

Surveyed 2001

DESCRIPTION (OES 553470)

General Office Clerks perform a wide variety of tasks. Clerical duties may be assigned in accordance with the office procedures of individual establishments and may include a combination of bookkeeping, typing, stenography, office machine operation, and filing. Workers whose duties are narrowly defined are not included.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	60%	20%	20%
Other Occupational Experience Accepted	33%	47%	N/A
Technical or Vocational Training Required	20%	73%	7%
Training Accepted in Lieu of Experience	53%	27%	N/A

Skills

Basic Skills	Must possess good English, grammar, spelling and math skills; be able to communicate verbally and in writing; work independently and as a team.
Physical Abilities	Candidates must be able to sit for two or more hours and be able to lift at least 10 lbs. They may be asked to take a drug test.
Other Requirements	Candidates must be able to keep record, pay attention to detail and organize their time. Almost all employers require candidates to possess computer software skills in word processing, spread- sheets and most require database programs.

WAGES AND BENEFITS

*Union Wages Represented

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.25 - \$10.06 \$6.25 - \$10.32 \$6.25 - \$13.13	Median \$6.75 \$7.25 \$8.88
Todio Exponence with Finni	ψο.20 ψ1ο.10	ψ0.00

Almost all employers provide employer paid vacation while most employers provided medical insurance. Many employers provide dental and vision insurance, sick leave and a retirement plan. Some employers provide life insurance while a few provide paid child care.

Hours

Full time employees work an average of 41 hours per week, while parttime employees work 14 hours per week.

EMPLOYMENT TRENDS

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Х	
Inexperienced		Х	

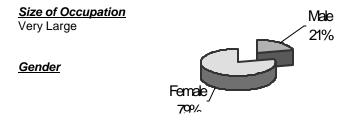
Supply/Demand

Most of the job vacancies occurred due to newly created positions. Twenty-five General Office Clerks were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—92%
- Newspaper Ads —80%
- * Employee Referrals—80%



Projections.

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2000 projected occupational growth rate: 21.5%

Projected Job Growth: 19.1%

Annual Job Growth: Slower Than Average

WHERE THE JOBS ARE

Department Store Government Offices
Insurance Office

Guards and Watch Guards

Surveyed 2000

DESCRIPTION (OES 630470)

Guards and Watch Guards stand guard at entrance gates or walk about premises of business or industrial establishments or private residences to prevent theft, violence, or infractions of rules; they guard property against fire, theft, vandalism, and illegal entry; they direct patrons or employees and answer questions relative to services of establishments. They control traffic to and from buildings and grounds.

8 employers responded; representing 148 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Almost all employers reported a high school diploma or equivalent is required, while few reported a high school diploma or equivalent is not required.

Most employers report previous work experience is not required, while a few employers stated work experience is not required but preferred. Most employers report other work experience is accepted. Some employers report training is acceptable in lieu of experience. Most employers reported technical or vocational training is not required for employment, while a few stated training is not required but preferred.

Skills

Basic Skills: Must possess English grammar, spelling skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand and/or stand for two or more hours at a time; willing to participate in drug testing and pass a medical exam; able to lift 50 lbs.

Other Qualifications: Candidates must posses multi-cultural familiarity; be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess a good driving record; trained in CPR and first aid.

Non-Union	Range	<u>Median</u>
Entry Level/No Experience:	\$6.00 - \$8.00	\$6.63
Experienced/New to Firm:	\$6.50 - \$9.00	\$7.00
3 Years Experience with Firm:	\$7.50 - \$10.00	\$8.00
·		
<u>Union</u>	Range	<u>Median</u>
Entry Level/No Experience:	\$0.00 - \$0.00	\$0.00
Experienced/New to Firm:	\$9.28 - \$9.28	\$9.28
3 Years Experience with Firm:	\$10.25 - \$10.25	\$10.25
* Other compensation was reported in the form of		•

^{*} Other compensation was reported in the form of a bonus averaging \$.29 per hour.

Some employers provide employer paid vacation and sick leave. Few employers provide employer paid medical, dental, vision and life insurance and a retirement plan. Most employers provide share of cost medical and dental insurance, while many provide share of cost vision insurance. Some employers provide share of cost life insurance, sick leave and vacation pay, and a retirement plan, while few provide a child care.

Hours

Full-time employees work an average of 39 hours per week, while part-time employees work an average of 25 hours per week. Employees can expect to work shifts consisting of day, swing, graveyard hours.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Many of the job vacancies occurred due to employee turnover and the creation of new positions, while a few were due to employee promotions and temporary hires. 100 Guards and Watchguards hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	75%
	, ,	75%
•	Newspaper Ads	
•	Private Employment Agencies	13%
•	Walk-in Applicants	50%
•	In-House Promotions or Transfers	50%
•	School, Program Referrals	0%
•	Colleges/Universities	10%
•	Employment Development Department	38%
•	Union Hall Referrals	0%
•	Internet	0%
•	Trade Journals	0%
•	Other	0%

Size of Occupation

Large

Gender

75% Male 25% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 7.1%

Projected Job Growth: 23.1%

Annual Job Growth: Slower than Average.

Where the Jobs are

Department Stores Security Guard Services
Governmental Agencies Shopping Centers

Hand Packers and Packagers

3 employers responded, 93 employees represented.

Surveyed 2002

DESCRIPTION (OES 989020)

Hand Packers and Packagers pack or package by hand a wide variety of products and materials. Please do not include workers whose jobs require more then minimum training.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

Less than High School

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	33%	67%	N/A	8
Other Occupational Experience Accepted	33%	N/A	N/A	8
Technical or Vocational Training Required	N/A	100%	N/A	N/A
Training Accepted in Lieu of Experience	N/A	33%	N/A	N/A

Skills

Basic Skills	Must be able to communicate verbally, work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work various shifts; on weekends and over-time hours; pay attention to detail; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours, and be able to pass a drug test.
Other Requirements	Candidates must pay attention to detail and possess multi- cultural familiarity.

WAGES AND BENEFITS

Union wages were not reported.

Entry Level/No Experience: \$7.25—\$8.98 Experienced/New to Firm: \$6.75 - \$8.98 3 Years Experience with Firm: \$7.50 - \$15.34	Median \$8.12 \$7.25 \$7.60
--	--------------------------------------

Some employers provide paid medical, dental and vision insurance, and paid vacation leave.

Hours

Full time employees work an average of 40 hours per week and part-time employees work and average of 30 hours.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced	Х		

Most of the job vacancies occurred due to the creation of new positions. Eighty-five Hand Packers and Packagers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals, Walk-In Applicants 100%
- * In-House Promotions 67%
- * Employment Development Department—33%

<u>Gender</u>



Size of Occupation

Very Large

Projections.

Almost all employers expect employment to remain stable over the next two vears.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 27.8%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Manufacturing Firms Delicatessen

Heating, Air Conditioning, and Refrigeration

6 employers responded, 32 employees represented.

Surveyed 2001

DESCRIPTION (OES 859020)

Heating, Air Conditioning, and Refrigeration Mechanics and Installers install and repair heating, air conditioning, and refrigeration systems. Their duties may include installation and repair of oil burners, hot-air furnaces, heating stoves, and similar equipment in homes and commercial establishments using hand and pipe threading tools. They may also install and repair cooling and central air conditioning systems. This does not include workers who do only plumbing and pipefitting work.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	83%	N/A	17%
Other Occupational Experience Accepted	N/A	100%	N/A
Technical or Vocational Training Required	67%	33%	10%
Training Accepted in Lieu of Experience	67%	33%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work weekends and overtime hours; possess a good driving record; perform strenuous work lifting up to 100 lbs.; possess the stamina to stand for two or more hours and may be required to pass a medical exam.
Other Requirements	Candidates must pay attention to detail and be able to resolve problems.

WAGES AND BENEFITS

Union wages were not reported

Range	<u>Median</u>
None Reported	None Reported
\$8.00 - \$12.00	\$9.50
\$12.00 - \$15.00	\$13.50
	None Reported \$8.00 - \$12.00

Almost all employers provided paid vacation and many provide medical insurance. Few employers provide dental and vision insurance.

Hours

Full time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced			Х

Most of the job vacancies occurred due to employees leaving. Eleven Heating, Air Conditioning, and Refrigeration Mechanics and Installers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—100%
- Employee Referrals—91%
- * School, Program Referrals—45%

Size of Occupation

No Information Available

Male

100%

<u>Gender</u>



Projections.

All employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: No Information Available

Annual Job Growth: No Information Available

WHERE THE JOBS ARE

Refrigeration and Air Conditioning Service and Repair Shops Plumbing, Heating and Air Conditioning Contractors Government Maintenance Shops

Home Health Aides

6 employers responded, 64 employees represented.

Surveyed 2002

DESCRIPTION (OES 660110)

Home Health Aides care for the elderly, convalescent, or handicapped person in home of patient. They perform duties for patients such as changing bed linen, preparing meals, assisting in and out of bed, bathing, dressing, grooming, and assisting with medications under doctors'orders or direction of nurse. Please exclude Nursing Aides and Homemakers.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires High School or Equivalent

Less than High School

0/	9
%	17%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	83%	N/A	17%	10
Other Occupational Experience Accepted	67%	33%	N/A	9
Technical or Vocational Training Required	67%	33%	N/A	6
Training Accepted in Lieu of Experience	50%	50%	N/A	12

Skills

Basic Skills	Must be able to communicate verbally, work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work varying shifts and weekends; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours and must able to pass a medical exam and drug test.
Other Requirements	Candidates must possess a good driving record; possess multi- cultural familiarity; pay attention to detail and be able to solve problems; and be trained in CPR and First Aid as part of Home Health Aide Certification.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range None Reported \$6.75 - \$9.00 \$6.75 - \$10.00	Median None Reported \$7.13 \$7.85
---	---	---

Many employers provide paid vacation, while some provide paid medical, vision and life insurance. Few employers provide dental, paid sick leave and a retirement plan.

Hours

Full time employees work an average of 40 hours per week. Part-time employees work and average of 27 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Χ	

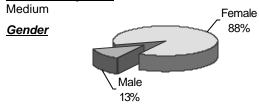
Many of the job vacancies occurred due to employees leaving. Fifteen Home Health Aides were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants, Newspaper Ads —83%
- Employee Referrals—50%
- * School, Program Referrals 33%

Size of Occupation



Projections.

Many employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 28.6%

Annual Job Growth: Faster than Average.

WHERE THE JOBS ARE

Residential Care Facilities Nursing Homes General Medical and Surgery Hospital

Human Service Workers

4 employers responded, 37 employees represented.

Surveyed 2001

DESCRIPTION (OES 273080)

Human Service Workers assist Social Group Workers and Caseworkers with developing, organizing, and conducting programs to prevent and resolve problems relevant to substance abuse and human relationships. They provide services to families and clents where the nature of the problem, or relationships involved, is less complex or serious by helping them obtain information on the use of social and community related services. They may also recommend additional services. Residential Counselors and Psychiatric Technicians are not included.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

High School or Equivalent 75%



Associate Degree 25%

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	25%	N/A	75%
Other Occupational Experience Accepted	75%	25%	N/A
Technical or Vocational Training Required	25%	75%	N/A
Training Accepted in Lieu of Experience	75%	25%	N/A

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to take a medical exam and submit to a drug test; be able to lift a minimum of 10 lbs. Candidates must posses a good driving record.
Other Requirements	Candidates must possess multi-cultural familiarity; manage their time and be able to keep detailed records; be able to solve problems and handle crisis situations. Most employers expected candidates to possess word processing skills.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm:	\$6.56 - \$19.66	Median Insufficient Data \$8.03
3 Years Experience with Firm:	\$6.89 - \$23.27	\$8.53

Most employers provide paid vacation and sick leave. Some employers provide a retirement plan. Some employers provide employer paid medical, dental, vision and life insurance.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified	Χ		
Inexperienced			Х

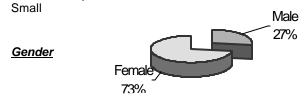
Almost all of the job vacancies occurred due to employees leaving. Five Human Service Workers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —100%
- * In-House Promotion or Transfer—80%
- Employee Referrals—80%

Size of Occupation



Projections.

Almost all employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 33.3%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Family Service Agencies Residential Care Facilities Vocational Training Agencies

Industrial Truck and Tractor Operators

Surveyed 2000

DESCRIPTION (OES 979470)

Industrial Truck and Tractor Operators operate gasoline or electric powered industrial trucks or tractors equipped with forklift, elevated platform, or trailer hitch to move materials within an establishment, warehouse, storage yard, factory, or at a construction site. Does not include Logging Tractor Operators.

10 employers responded; representing 127 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Many employers reported a high school diplom a or equivalent is required, while many report a high school diploma or equivalent is not required.

Most employers report previous work experience is required, while few report work experience is not required but preferred. Many employers report no other occupational experience is accepted. Many report training is not acceptable in lieu of experience. Most employers reported technical or vocational training is not required for employment, while a few report technical or vocational training is not required but preferred. Some employers report technical or vocational training is not required but preferred.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit for two or more hours at a time; willing to participate in drug testing and pass a medical exam; able to lift 50 lbs.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess a good driving record.

WAGES AND BENEFITS

form of a bonus averaging \$.67 per hour.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.60 - \$11.21	\$8.00
Experienced/New to Firm:	\$6.60 - \$11.21	\$9.25
3 Years Experience with Firm:	\$7.99 - \$18.00	\$10.25
* Other compensation was reported in the		

Almost all employers provide employer paid vacation pay, while most provide medical, dental, life insurance, sick leave and a retirement plan.

Many employers provide employer paid vision insurance. Some employers provide share of cost medical insurance, and a few provide share of cost dental insurance.

Hours

Full-time employees work an average of 44 hours per week. Employees can expect to work day, swing, and graveyard shifts.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was moderately difficult to find fully experienced and qualified and inexperienced employees. Many of the job vacancies occurred due to temporary hires, while some due to employee turnover and a few occurred due to the creation of new positions. Twenty Industrial Truck and Tractor Operators were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	60%
•	Newspaper Ads	90%
•	Private Employment Agencies	30%
•	Walk-in Applicants	60%
•	In-House Promotions or Transfers	20%
•	School, Program Referrals	0%
•	Colleges/Universities	10%
•	Employment Development Department	20%
•	Union Hall Referrals	0%
•	Internet	0%
•	Trade Journals	0%
•	Other	10%

Size of Occupation

Very Large

Gender

100% Male 0% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 15.4%

Annual Job Growth: Much Faster than Average

Where the Jobs Are

Trucking and Courier Services Farm Product Warehousing Farm Product Wholesalers Petroleum Wholesalers

Instructional Aides

13 employers responded, 365 employees represented.

Surveyed 2001

DESCRIPTION (OES 315211)

Instructional Aides work under the direct supervision of classroom teachers to assist the teacher in instructional tasks, and activities involving games, sports, arts and crafts. They also do routine clerical tasks such as record keeping, maintaining classroom supplies, and operating office equipment. They may assist teachers with the instruction of mentally or physically handicapped pupils.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

Less than High School or Equivalent 23%

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	23%	46%	31%
Other Occupational Experience Accepted	15%	31%	N/A
Technical or Vocational Training Required	23%	77%	N/A
Training Accepted in Lieu of Experience	31%	23%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess English, grammar and spelling skills; work independently and as a team.
Physical Abilities	Candidates must be able to lift at least 10 lbs.; sit or stand for two or more hours and may be required to pass a medical exam and drug test.
Other Requirements	Candidates must have multi-cultural familiarity; be able to organize their time; handle crisis; work under pressure; be trained in CPR and First Aid and posses a good driving record. Depending on the recruitment, those candidates who are bilingual in Spanish may be preferred. Software skills were required by a few employ-

WAGES AND BENEFITS

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.25 - \$7.38 \$6.50 - \$11.82 \$7.70 - \$16.80	Median \$6.48 \$7.84 \$8.90	
---	--	--------------------------------------	--

Expe	n	Range	Median
	/ Level/No Experience:	\$8.11 - \$11.48	\$9.53
	brienced/New to Firm:	\$8.26 - \$12.06	\$9.92
	ars Experience with Firm:	\$9.13 - \$13.95	\$11.48

Most employers provided paid vacation, while many provide paid sick leave. Some employers provide medical, dental vision and life insurance and a retirement plan. Few employers provide paid child care.

Hours

Full time employees work an average of 39 hours per week, while part-time employees work 23 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Х	

Many of the job vacancies occurred due to employees leaving. Eighty-six Instructional Aides were hired in the last 12 months.

Gender



Employer Recruitment Methods

Most successful methods of recruitment:

- * Unsolicited Applications—71%
- Newspaper Ads —57%
- * Employment development Department—41%

Size of Occupation

Very Large

Projections.

Most employers expect employment to remain the same over the next two years.

Kings County's average 1995-2000 projected occupational growth rate: 10.1%

Projected Job Growth: 25%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Garages Government Offices 77
Farming Operations

Legal Secretaries

9 employers responded, 28 employees represented.

Surveyed 2002

DESCRIPTION (OES 551020)

Legal Secretaries prepare legal papers and correspondence of a legal nature, such as summonses, complaints, motions, and subpoenas. They must be familiar with legal terminology, procedures and documents, as well as legal research, and may review law journals and other legal publications to identify court decisions pertinent to pending cases and submit articles to company officials.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education

of new hires



High School or Equivalent 100%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	100%	N/A	N/A	19
Other Occupational Experience Accepted	33%	67%	N/A	16
Technical or Vocational Training Required	N/A	78%	22%	11
Training Accepted in Lieu of Experience	56%	44%	N/A	14

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to take a medical exam and submit to a drug test; and be able to lift a minimum of 10 lbs. Candidates must possess a good driving record.
Other Requirements	Candidates must possess multi-cultural familiarity; manage their time and be able to keep detailed records; and, be able to solve problems and handle crisis situations. Most employers expected candidates to possess word processing and other software skills.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range None Reported \$9.35 - \$17.05 \$10.07 - \$22.00	Median None Reported \$12.00 \$14.00
*Other compensation reported at \$1.70 an hour.		

Most employers provide paid medical insurance, and paid sick and vacation leave. Many employers provide a retirement plan, and some employers provide employer paid dental insurance. Few employers provide a vision plan.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 30 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Х	
Inexperienced	N/A	N/A	N/A

Many of the job vacancies occurred due to promotions and hiring new positions. Two Legal Secretaries were hired in the last 12 months.

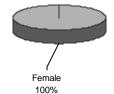
Employer Recruitment Methods

Most successful methods of recruitment:

- Walk-In Applicants 78%
- Newspaper Ads 67%
- * Employee Referrals 44%

Size of Occupation

Small



<u>Gender</u>

Projections.

Almost all employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 33.3%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Law Offices Government Agencies

Licensed Practical Nurses

7 employers responded, 73 employees represented.

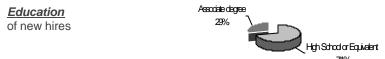
Surveyed 2001

DESCRIPTION (OES 325050)

Licensed Practical Nurses care for ill, injured, convalescent, and handicapped persons in hospitals, clinics, private homes, sanitariums, and similar institutions.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	57%	14%	29%
Other Occupational Experience Accepted	43%	43%	N/A
Technical or Vocational Training Required	86%	14%	10%
Training Accepted in Lieu of Experience	29%	57%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; posses good English, grammar, spelling and math skills; work independently and as a team; and, do repetitive work
Physical Abilities	Candidates may be required to work shifts, weekends and over- time hours; pay attention to detail; be organized; perform strenu- ous work lifting up to 50 lbs.; possess the stamina to sit or stand for two or more hours; must able to pass a medical exam and drug test.
Other Requirements	Candidates must possess multi-cultural familiarity; possess re- cord keeping skills; be able to organize their time; pay attention to detail; be organized; be able to handle crisis and work under pressure. All candidates must possess a LVN certificate.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm:	Range \$8.00 - \$14.88 \$9.50 - \$16.00	Median \$12.21 \$12.66
3 Years Experience with Firm:	\$13.75 - \$14.80	\$14.00

All employers provide paid vacation and sick leave. Most employers provide medical and life insurance, while many employers provide dental and vision insurance, and a retirement plan.

Hours

Full time employees work an average of 39 hours per week, while parttime employees work 17 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

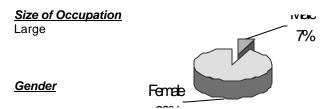
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced		Х	

Most of the job vacancies occurred due to employees leaving. Ten Licensed Vocational Nurses were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—100%
- Newspaper Ads —90%
- * Internet-60%



Projections.

All employers expect employment to remain stable over the next two years

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 8.3%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

General Medical and Surgical Hospitals Skilled Nursing Facilities Physicians Offices

Lodging Managers

4 employers responded, 6 employees represented.

Surveyed 2002

DESCRIPTION (OES 150262)

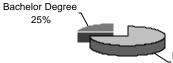
Lodging Managers plan, organize, direct, control, or coordinate activities of an organization of department that provides lodging such as hotels, motels, or tourist courts.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

25%

Education of new hires



High School or Equivalent 75%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	50%	50%	N/A	33
Other Occupational Experience Accepted	N/A	50%	N/A	N/A
Technical or Vocational Training Required	N/A	100%	N/A	N/A
Training Accepted in Lieu of Experience	N/A	50%	N/A	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar, spelling and math skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work shifts, weekends and over- time hours; pay attention to detail; be organized; be able to lift up to 10 lbs.; possess the stamina to sit or stand for two or more hours; possess a good DMV record; and, be trained in CPR and First Aid.
Other Requirements	Candidates must possess multi-cultural familiarity; possess record keeping skills; be able to organize their time; pay attention to detail; be organized; be able to handle crisis and work under pressure; organize and plan the work of others.

WAGES AND BENEFITS

•	Range Insufficient Data \$7.25 - \$13.42 \$8.00 - \$15.34	Median \$10.09 \$10.55 \$13.43
---	--	---

Some employers provide paid vacation leave. No other benefits were reported.

Hours

Full time employees work an average of 43 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified	Х		
Inexperienced			Х

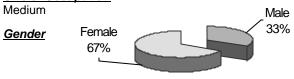
Information on the source of job vacancies was not reported, and no Lodging Managers were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- Walk-In Applicants—75%
- Employment Development Department, In-House Promotions, Employee Referral - 50%
- * Newspaper Ads, Private Employment Agencies, Internet—25%

Size of Occupation



Projections.

All employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 33%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Hotels Motels

Lodges

Machinery Maintenance Mechanics Surveyed 2000

DESCRIPTION (OES 851190)

Machinery Maintenance Mechanics repair and maintain the operating condition of industrial production and processing machinery, printing machinery, and refinery and pipeline distribution systems. Their duties include repairing in accordance with diagrams, operating manuals, or manufacturer's specifications, machinery and mechanical equipment, such as pumps, conveyor systems, and motors. Please do not include Millwrights and Mobile Heavy Equipment Mechanics, such as crane, bulldozer, grader, or conveyor mechanics.

15 employers responded; representing 137 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Many employers reported a high school diploma or equivalent is required, while most report a high school diploma or equivalent is not required.

Almost all employers report previous work experience is required, while some employers stated other work experience is accepted. Many employers report training is acceptable in lieu of experience, while many employers reported technical or vocational training is not required for employment. Some employers report technical or vocational training is not required but preferred. Employees are expected to possess software skills in word processing, spreadsheets and database.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time; willing to participate in drug testing and pass a medical exam; able to lift 50 lbs.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess a good driving record.

WAGES AND BENEFITS

Non-Union	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.00 - \$8.00	\$7.00
Experienced/New to Firm:	\$6.00 - \$16.00	\$9.75
3 Years Experience with Firm:	\$8.00 - \$18.00	\$12.25
<u>Union</u>		
Entry Level/No Experience:	Range	<u>Median</u>
Entry Level/No Experience: Experienced/New to Firm:	\$8.23 - \$8.23	\$8.23
Experienced/New to Firm: 3 Years Experience with Firm:		
Experienced/New to Firm:	\$8.23 - \$8.23	\$8.23

Almost all employers provide employer paid vacation pay, while most provide sick leave. Many employers provide employer paid life insurance and a retirement plan, while some employers provide employer paid medical, dental and vision insurance. Most employers provide share of cost medical insurance, while many provide share of cost dental insurance. Some employers provide share of cost vision insurance and a retirement plan, while few provide a life insurance.

Hours

Full-time employees work an average of 43 hours per week. Employees can expect to work shifts consisting of day, swing, graveyard and weekend hours.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Many of the job vacancies occurred due to employee turnover, while some occurred due to the creation of new positions and few due to employee promotions. Twenty-two Machinery Maintenance Mechanics were hired in the last 12 months.

•	Employee Referrals	53%
•	Newspaper Ads	80%
•	Private Employment Agencies	13%
•	Walk-in Applicants	60%
•	In-House Promotions or Transfers	27%
•	School, Program Referrals	0%
•	Colleges/Universities	0%
•	Employment Development Department	40%
•	Union Hall Referrals	7%
•	Internet	7%
•	Trade Journals	0%
•	Other	13%

Size of Occupation

Large

Gender

91% Male 9% Female

Projections

Most employers expect employment to remain stable over the next two vears.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 23.1%

Annual Job Growth: Much Faster than Average.

Where the Jobs Are

Dairy Processing General Farming Operations
Food Processing Manufacturers Public Works

Maintenance Repairers—General Utility

9 employers responded, 130 employees represented.

Surveyed 2001

Lessthan High School

22%

DESCRIPTION (OES 851320)

General Utility Maintenance Repairers perform work involving two or more maintenance skills to keep the machines, mechanical equipment, and /or structure of an establishment in repair. This occupation is generally found in a small establishment where specialization in maintenance is impractical. Their duties may involve pipefitting, boilermaking, insulating, welding, machining, machine and equipment repairing, carpentry, and electrical work, as well as planning and laying out of work relating to repairs; repairing electrical and/or mechanical equipment; aligning and balancing new equipment; and repairing buildings, floors, or stairs.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

High School or Equivalent

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	78%	22%	N/A
Other Occupational Experience Accepted	11%	67%	N/A
Technical or Vocational Training Required	11%	89%	N/A
Training Accepted in Lieu of Experience	33%	44%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work weekends and over-time hours; possess a good driving record; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours and must be able to pass a medical exam and drug test.
Other Requirements	Candidates must be able to pay attention to detail; be organized.

WAGES AND BENEFITS

Non-Union	Range	<u>Median</u>
Entry Level/No Experience:	Insufficient Data	Insufficient Data
Experienced/New to Firm:	\$7.00 - \$23.00	\$10.15
3 Years Experience with Firm:	\$8.50 - \$23.00	\$12.36

Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$11.85—\$11.85 \$11.81 - \$14.92 \$12.88 - \$18.71	
---	--	--

Almost all employers provide paid vacation. Most employers provide medical, dental, vision and life insurance, and paid sick leave. Many employers provide a retirement plan. A few employers report providing paid child care.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced	Х		

Most of the job vacancies occurred due to employees leaving. Twenty Maintenance Repairers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —100%
- * Employee Referrals—90%
- * Employment Development Department—65%



87

<u>Gender</u>

Size of Occupation

Very Large

Projections.

Most employers expect employment to remain stable over the next two years

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 17.9%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Manufacturing Firms Schools
Government Offices

Medical Assistants

15 employers responded, 40 employees represented.

Surveyed 2002

DESCRIPTION (OES 660050)

Medical Assistants perform various duties under the direction of physicians in the examination and treatment of patients. They prepare treatment room, inventory supplies and instruments, and set up patients for attention of physician, handing instruments and materials to physician as directed. They may schedule appointments, keep medical records, or perform other clerical duties.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education	Bachelor Degree	
of new hires	13%	High School or Equivalent
		87%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	13%	13%	73%	10
Other Occupational Experience Accepted	40%	47%	N/A	12
Technical or Vocational Training Required	73%	13%	13%	11
Training Accepted in Lieu of Experience	33%	53%	N/A	11

<u>Skills</u>	
Basic Skills	Must be able to communicate verbally and in writing; posses good English, grammar, spelling and math skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may work over-time hours; be able to lift up to 10 lbs.; possess the stamina to sit or stand for two or more hours; possess a good DMV record; and be trained in CPR and First Aid.
Other Requirements	Candidates must possess multi-cultural familiarity; possess re- cord keeping skills; be able to organize their time; pay attention to detail; be organized; be able to handle crisis and work under pressure. Medical Assistant Certification is required by employ- ers.

WAGES AND BENEFITS

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.75 - \$8.00	\$7.50
Experienced/New to Firm:	\$7.00 - \$10.00	\$8.50
3 Years Experience with Firm:	\$9.00 - \$12.50	\$10.00
·		

Almost all employers provide paid vacation leave, while most provide paid medical insurance and paid sick leave. Some employers provide a retirement plan, and a few provide dental, and vision insurance.

Hours

Full time employees work an average of 39 hours per week, and parttime employees work an average of 18 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			Х
Inexperienced		X	

Many employers report job vacancies are due to employees leaving. Twelve Medical Assistants were hired in the last twelve months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Employee Referrals—80%
- Newspaper Ads —73%
- Walk-In Applicants—60%

Size of Occupation

Medium

Female
95%

Male
5%

Projections.

All employers expect employment to remain stable over the next two vears.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 20% Annual Job Growth: Average

WHERE THE JOBS ARE

Doctor's Offices Medical Clinics

General Medical and Surgical Hospitals

Medical Secretaries

Surveyed 2000

DESCRIPTION (OES 551050)

Secretaries perform secretarial duties utilizing specific knowledge of medical terminology and hospital, clinic, or laboratory procedures. Their duties include taking dictation, and compiling and recording medical charts, reports, and correspondence, as well as preparing and sending bills to patients or recording appointments.

15 employers responded; representing 48 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a high school diploma or equivalent is required.

Most employers require previous work experience, while few employers stated work experience is not required but preferred. Many employers report other work experience is acceptable. Most employers report training is not acceptable in lieu of experience, while most employers reported technical of vocational training is not required for employment. Few employers stated technical of vocational training is not required but preferred. Employers reported word processing, spreadsheet and database skills are needed for employment.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit for two or more hours at a time; willing to participate in drug testing.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess supervisory skills and plan the work of others.

WAGES AND BENEFITS

In order to ensure confidentiality, wage information includes union and non-union wages .

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$5.75 - \$7.00	\$6.50
Experienced/New to Firm:	\$6.00 - \$10.00	\$8.00
3 Years Experience with Firm:	\$7.00 - \$13.00	\$10.00

Almost all employers provide employer paid vacation pay, while most provide employer paid medical and sick leave. Many employers provide employer paid dental and life insurance, while some provide vision insurance and a retirement plan. Few employers provide share of cost medical, dental, vision and life insurance as well as a retirement plan.

Hours

Full-time employees work an average of 39 hours per week while part-time employees work an average of 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Most of the job vacancies occurred due to employee turnover, while some occurred due to new positions. Fourteen Medical Secretaries were hired in the last 12 months.

Employer Recruitment Methods

Employee Referrals	67%
Newspaper Ads	80%
Private Employment Agencies	7%
Walk-in Applicants	60%
 In-House Promotions or Transfers 	13%
School, Program Referrals	20%
Colleges/Universities	7%
Employment Development Department	27%
Union Hall Referrals	0%
Internet	13%
Trade Journals	0%
Other	7%

Size of Occupation

Medium

Gender

2% Male 98% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 25%

Annual Job Growth: Much Faster than Average.

Where the Jobs are

Medical Doctors Offices Dental Offices

Chiropractic Offices Specialty Outpatient Clinics

Nursing Aides, Orderlies and Attendants

7 employers responded, 77 employees represented.

Surveyed 2001

DESCRIPTION (OES 660080)

Nurse Aides work under the direction of nursing or medical staff to provide auxiliary services in the care of patients. They perform duties such as answering patients' call bells, serving and collecting food trays, and feeding patients. Nurse Aides may be called Assistants, Attendants, or Orderlies. Orderlies are primarily concerned with the care of male patients, setting up equipment, and relieving nurses of heavier work.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

_Lessthan High School 14%

Education of new hires

High School or Equivalent_

٠	У	ı	ш	u	_
			86	%)

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	57%	29%	14%
Other Occupational Experience Accepted	29%	43%	N/A
Technical or Vocational Training Required	43%	57%	N/A
Training Accepted in Lieu of Experience	29%	43%	N/A

<u>Skills</u>

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to work weekends, nights and over-time hours; possess a good driving record; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours; and, must be able to pass a medical exam and drug test.
Other Requirements	Candidates must be able pay attention to detail; work under pressure and handle a crisis; be trained in CPR and First Aid. Nurse Aides must be licensed by the State of California.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm:	Range \$7.50 - \$9.00 \$6.69 - \$9.00	Median \$7.50 \$8.00
3 Years Experience with Firm:	\$6.93 - \$12.00	\$9.50

Almost all employers provide paid sick and vacation leave. Most employers provide medical insurance, while many employers provide dental and life insurance and a retirement plan. Some employers provide vision insurance.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 24 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

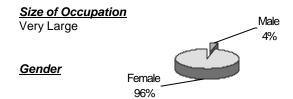
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			Χ

Many of the job vacancies occurred due to newly created positions. Twenty Nurses Aides were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—100%
- * Employment Development Department—85%
- * Newspaper Ads —70%



Projections.

Almost all employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 12%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Physician Offices Outpatient Care Facilities Skilled Nursing Facilities

Opticians—Dispensing and Measuring

Surveyed 2000

DESCRIPTION (OES 325140)

Optician's design, measure, fit, and adapt lenses and frames for clients according to written optical prescriptions or specifications. They assist clients with selecting frames according to style and color, measure customers for size of eyeglasses, and coordinate frames with facial and eye measurements and optical prescription. In addition, they prepare work orders for optical laboratories containing instructions for grinding and mounting lenses in frames, verify the exactness of finished lens spectacles, adjust frame and lens position to fit clients, and shape or reshape frames. This includes Contact Lens Opticians.

Eight employers responded; representing 22 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a high school diploma or equivalent is required.

Many employers report previous work experience is not required, while some employers stated work experience is not required but preferred. Some employers report other work experience is acceptable. Some employers report training is acceptable in lieu of experience, while most employers reported technical or vocational training is not required for employment. Employers report word processing, spreadsheet and database skills are needed for employment.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time; willing to participate in drug testing.

Other Qualifications: Candidates must be possess multi-cultural familiarity; able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure.

WAGES AND BENEFITS

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.00 - \$7.50	\$6.50
Experienced/New to Firm:	\$6.25 - \$9.00	\$7.25
3 Years Experience with Firm:	\$7.00 -	\$8.75
Other compensation was reported in the form of bo-	\$13.00	
nuses averaging \$1.29 per hr. and commissions aver-	*	
aging \$.58 per hour.		

Some employers provide employer paid vision insurance and sick leave, while few provide employer paid life insurance. Many employers provide employer paid vacation hours. Some employers provide share of cost medical, dental, vision and life insurance, sick leave, and a retirement plan. Few employers provide share of cost vacation and child care.

Hours

Full-time employees work an average of 39 hours per week while parttime employees work an average of 17 hours per week. Shift hours could be required by employers that include day, swing, graveyard and weekend hours.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. Most of the job vacancies occurred due to employee turnover, while some occurred due to the creation of new positions. Four Opticians were hired in the last 12 months.

Employer Recruitment Methods

Employee Referrals	100%
Newspaper Ads	75%
Private Employment Agencies	0%
Walk-in Applicants	25%
 In-House Promotions or Transfers 	50%
 School, Program Referrals 	25%
 Colleges/Universities 	0%
Employment Development Department	25%
Union Hall Referrals	0%
 Internet 	0%
Trade Journals	0%
Other	0%

Size of Occupation

Small

Gender

27% Male 73% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: 50%

Annual Job Growth: Much Faster than Average.

Where the Jobs are

Optometrists Offices and Clinics Optical Goods Stores

Paralegal Personnel

7 employers responded, 11 employees represented.

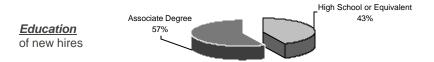
Surveyed 2001

DESCRIPTION (OES 283050)

Paralegal Personnel assist lawyers by doing research in the preparation of lawsuits and/or legal documents as a career professional, usually having either a four-year college degree or a degree from an institute specializing in the paralegal profession. They may gather research data for use as evidence to formulate defense or the initiate legal action.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	86%	N/A	14%
Other Occupational Experience Accepted	43%	57%	N/A
Technical or Vocational Training Required	71%	29%	10%
Training Accepted in Lieu of Experience	57%	43%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar, spelling and math skills; work independently and as a team.
Physical Abilities	Candidates may be required to work weekends and over-time hours; be able to lift at least 10 lb.; possess a good driving record.
Other Requirements	Candidates must be able to work under pressure; handle crisis; be able to organize their time; pay attention to detail and be able to solve problems. All candidates must be familiar with word processing and many will need to know spreadsheets.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range None Reported \$9.78 - \$16.00 \$11.05 - \$18.22	Median None Reported \$11.05 \$14.50	
---	---	---	--

Most employers provide medical insurance, and paid sick and vacation. leave. Many employers provide dental insurance and a retirement plan. Some employers provide life insurance while few employers provide vision insurance.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced			Х

Most of the job vacancies occurred due to newly created positions. Four Paralegals were hired in the last 12 months.

Employer Recruitment Methods

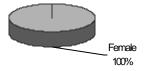
Most successful methods of recruitment:

- Newspaper Ads —100%
- Employee Referrals—75%
- Private Employment Agencies —50%

Size of Occupation

Information Not Available

Gender



Projections.

Many employers expect employment to remain stable and many employers stated they expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: Information Not Available

Annual Job Growth: Information Not Available

WHERE THE JOBS ARE

Law Offices Legal Aid Offices
Government Offices

Payroll and Timekeeping Clerks

15 employers responded, 18 employees represented.

Surveyed 2001

DESCRIPTION (OES 553410)

Payroll and Timekeeping Clerks compute wages and post wage data to payroll records and/or keep a daily record showing time of arrival and departure from work of employees. They compute earnings from timesheets and work tickets using a calculator. They operate posting machines to computer and subtract deductions. They enter net wages on earnings record cards, check stubs, and payroll sheets.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	80%	13%	7%
Other Occupational Experience Accepted	33%	53%	N/A
Technical or Vocational Training Required	7%	87%	7%
Training Accepted in Lieu of Experience	20%	67%	N/A

Skills

<u> Skilis</u>	
Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar, spelling and math skills; work independently and as a team.
Physical Abilities	Candidates may be required to work over-time hours; be able to lift at least 10 lbs. and sit for two hr. or more; possess a good driving record, and, pass a drug test.
Other Requirements	Candidates must be able to work under pressure; be able to organize their time; pay attention to detail and be able to solve problems. Almost all employers expect candidates to be familiar with word processing, spreadsheet and database software.

WAGES AND BENEFITS

*Union wages represented

Entry Level/No Experience:	Range	Median
Experienced/New to Firm:	\$6.50 - \$8.79	\$8.50
3 Years Experience with	\$7.00 - \$11.00	\$8.50
Firm:	\$8.00 - \$15.50	\$10.00

Almost all employers provided paid vacation. Many employers provide medical, dental, vision and life insurance, paid sick leave and a retirement plan.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 19 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced	Х		

All of the job vacancies occurred due to promotions. One Payroll and Timekeeping Clerk was hired in the last 12 months.

Employer Recruitment Methods

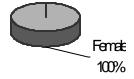
Most successful methods of recruitment:

- * In-House Promotion or Transfer—100%
- * Employee Referrals—100%
- * Walk-In Applicants—100%

Size of Occupation

Small

Gender



Projections.

Most employers expect employment to remain the same over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 50%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

School Offices Government Offices Manufacturing Firms

Pharmacy Technicians

Surveyed 2000

DESCRIPTION (OES 325180)

Pharmacy Technicians fill orders for unit doses and prepackaged pharm aceuticals and perform other related duties under the supervision and direction of a pharmacy supervisor or staff pharmacist. Duties include keeping records of drugs delivered to the pharmacy, storing incoming merchandise in proper locations, and informing the supervisor of stock needs and shortages. They may clean equipment used in the performance of duties and assist in the care and maintenance of equipment and supplies.

Eight employers responded; representing 21 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a high school diploma or equivalent is required.

Some employers require previous work experience, while some employers stated work experience is not required but preferred. Most employers report no other work experience is accepted. Some employers report training is acceptable in lieu of experience, while many employers reported technical of vocational training is not required for employment. Few employers stated technical or vocational training is not required but preferred. Employers reported computer software skills are needed for employment.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to stand for two or more hours at a time; willing to participate in drug testing.

Other Qualifications: Candidates must posses multi-cultural familiarity; be able to organize their time; possess record keeping skills; pay attention to detail; able to solve problems and work under pressure; possess supervisory skills; and, plan the work of others.

WAGES AND BENEFITS

In order to ensure confidentiality, wage information includes union and non-union wages .

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$6.00 - \$9.25	\$7.00
Experienced/New to Firm:	\$6.50 - \$12.00	\$8.25
3 Years Experience with Firm:	\$7.50 - \$14.00	\$11.50

^{*} Other compensation was reported in the form of commissions averaging \$10.00 per hr.

Most employers provide employer paid vacation pay, while many provide employer paid sick leave. Some employers provide employer paid medical, dental, vision and life insurance and a retirement plan. Most employers provide share of cost medical insurance and many provide share of cost retirement plans. Some provide share of cost dental, vision and life insurance, sick and vacation leave.

Hours

Full-time employees work an average of 39 hours per week while parttime employees work an average of 28 hours per week. Shift hours could be required by employers that include day, swing, graveyard and weekend hours.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was very difficult to find fully experienced and qualified employees, while being moderately difficult to find inexperienced employees. All of the job vacancies occurred due to employee turnover. One Pharmacy Technician was hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	50%
•	Newspaper Ads	50%
•	Private Employment Agencies	0%
•	Walk-in Applicants	88%
•	In-House Promotions or Transfers	50%
•	School, Program Referrals	13%
•	Colleges/Universities	25%
•	Employment Development Department	0%
•	Union Hall Referrals	0%
•	Internet	13%
•	Trade Journals	0%
•	Other	13%

Size of Occupation

Information is Not Available

Gender

5% Male 95% Female

Projections

Most employers expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Job Growth: Information is Not Available

Annual Job Growth: Information is Not Available

Where the Jobs are

Drug Stores General Medical and Surgical Hospitals

Physical Therapists

5 employers responded, 19 employees represented.

Surveyed 2001

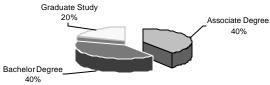
DESCRIPTION (OES 323080)

Physical Therapists apply techniques and treatments that help relieve pain, increase the patient's strength, and decrease or prevent deformity and crippling.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	40%	60%	N/A
Other Occupational Experience Accepted	N/A	40%	N/A
Technical or Vocational Training Required	60%	40%	N/A
Training Accepted in Lieu of Experience	N/A	40%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar, spelling and math skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work over-time hours and be on call; possess a good driving record. Perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours and must able to pass a medical exam and drug test.
Other Requirements	Candidates must be able to pay attention to detail; be organized; work under pressure. A license as a Physical Therapist is a requirement.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$22.85 - \$30.00 \$26.42 - \$40.00 \$27.00 - \$50.00	Median \$26.00 \$30.00 \$35.00	
---	--	---	--

All employers provide medical and life insurance, paid vacation and sick leave. Almost all employers provide dental insurance while some provide vision insurance and a retirement plan.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 22 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

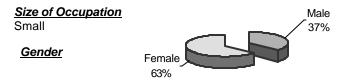
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			Х

Many of the job vacancies occurred due to employees leaving and the creation of new positions. Four Physical Therapists were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—75%
- Newspaper Ads —50%
- Colleges/Universities—50%



Projections.

Many employers expect employment to remain stable and many employers stated they expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 50%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

General Medical and Surgical Hospitals Nursing Homes, skilled Occupational Therapists Offices

Plumbers, Pipefitters, and Steamfitters

4 employers responded, 9 employees represented.

Surveyed 2001

DESCRIPTION (OES 875020)

Plumbers, Pipefitters, and Steamfitters assemble, install, alter and repair pipe systems (metal, plastic, ceramic, composition, etc.) that carry water, steam, air, or other liquids or gases. Plumbers and Pipefitters who primarily install and repair heating, air conditioning, and refrigeration systems are not included.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

<u>Education</u> of new hires	High School or Equivalent 75%	Less than High School 25%
-------------------------------	-------------------------------	------------------------------

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	50%	25%	15%
Other Occupational Experience Accepted	25%	50%	N/A
Technical or Vocational Training Required	N/A	75%	25%
Training Accepted in Lieu of Experience	50%	25%	N/A

Skills

Basic Skills	Must be able to communicate verbally and have good math skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work weekends, nights and over-time hours; possess a good driving record; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours.
Other Requirements	Candidates must be able to pay attention to detail; be organized; pay attention to detail; solve problems and work under pressure.

WAGES AND BENEFITS

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range Insufficient Data \$6.56 - \$14.00 \$6.89 - \$19.00	Median Insufficient Data \$7.63 \$12.25
---	--	--

Most employers provide paid vacation and some employers provide medical insurance.

Hours

Full time employees work an average of 39 hours per week, while parttime employees work 23 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			Х

All of the job vacancies occurred due to employees leaving. One Plumber, Pipefitter, and Steamfitter was hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * In-House Promotion or Transfers—100%
- Newspaper Ads —100%
- * Walk-In Applicants—100%

Size of Occupation

Medium

<u>Gender</u>



Male 100%

Projections.

All employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 25%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Plumbing Contractors Dry Well Construction Contractors Water Pump Installation and Service

Police Patrol Officers

3 employers responded, 63 employees represented.

Surveyed 2001

DESCRIPTION (OES 630140)

Police Patrol Officers maintain orders, enforce laws and ordinances, and protect life and property in an assigned patrol district or beat by performing a combination of such duties as patrolling a specific area on foot or in a vehicle; directing traffic; issuing traffic summonses; investigating accidents, apprehending, arresting and processing prisoners; and giving evidence in court.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education

of new hires



High School or Equivalent 100%

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	N/A	33%	67%
Other Occupational Experience Accepted	N/A	67%	N/A
Technical or Vocational Training Required	100%	N/A	N/A
Training Accepted in Lieu of Experience	33%	33%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar, spelling and math skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work weekends, nights and over-time hours; possess a good driving record. Perform strenuous work lifting up to 50 lbs.; possess the stamina to sit or stand for two or more hours and must able to pass a medical exam and drug test.
Other Requirements	Candidates must be able to pay attention to detail; be organized; solve problems, work under pressure and handle crisis; trained in CPR and First Aid.

WAGES AND BENEFITS

Only Union wages were reported

	Range	<u>Median</u>
Entry Level/No Experience:	\$13.82 - \$16.52	\$14.53
Experienced/New to Firm:	\$13.82 - \$17.35	\$16.08
3 Years Experience with Firm:	\$16.05 - \$18.98	\$18.65
•		

All employers provide paid vacation and sick leave. Some employers provide medical, dental and life insurance, while most provide a retirement plan. Share of Cost medical, dental, vision and life insurance is provided by many employers, while some provide a share of cost retirement plan.

<u>Hours</u>

Full time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified	N/A		
Inexperienced		X	

Many employers reported that job vacancies occurred due to promotions and employees leaving. Seven Police Patrol Officers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * School, Program Referrals—100%
- * In-House Promotions or Transfers—57%
- Colleges/Universities—57%

Size of Occupation

Very Large Female

Gender 13%

Projections.

Many employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 31.3%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Police Departments

Real Estate Clerks

Surveyed 2000

DESCRIPTION (OES 539140)

Real Estate Clerks perform duties concerned with rental, sale, and management of real estate, such as typing copies of listings, computing interest owed or penalty payments, holding collateral in escrow, and checking due notices on taxes and renewal dates of insurance and mortgage loans.

Five employers responded; representing 10 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a high school diploma or equivalent is required.

Almost all employers require previous work experience, while some employers stated other work experience is acceptable. Some employers report training is acceptable in lieu of experience, while all employers reported technical of vocational training is not required for employment. All firms reported word processing skills are required, while most employers required skills in using database and desktop publishing software. Some employers required employees have skills with spreadsheet software.

Skills

Basic Skills: Must possess English grammar, spelling skills and basic math skills; be able to communicate verbally and in writing; ability to work independently and as a team; ability to do repetitive work.

Physical Abilities: Must have the stamina to sit for two or more hours at a time.

Other Qualifications: Candidates must be able to organize their time; possess record keeping skills; pay attention to detail; be able to solve problems and work under pressure.

WAGES AND BENEFITS

	Range Page 1	<u>Median</u>	
Entry Level/No Experience:	\$5.75 - \$7.00	\$6.25	
Experienced/New to Firm:	\$5.75 - \$7.50	\$6.50	
3 Years Experience with Firm:	\$7.00 - \$10.00	\$7.50	

Some employers provide only paid sick leave and vacation pay.

Hours

Full-time employees work an average of 39 hours per week while parttime employees work an average of 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Employers reported it was moderately difficult to find inexperienced employees. Most of the job vacancies occurred due to employee turnover, while some were temporary hires. Six Real Estate Clerks were hired in the last 12 months.

Employer Recruitment Methods

•	Employee Referrals	100%
•	Newspaper Ads	80%
•	Private Employment Agencies	0%
•	Walk-in Applicants	60%
•	In-House Promotions or Transfers	20%
•	School, Program Referrals	20%
•	Colleges/Universities	0%
•	Employment Development Department	20%
•	Union Hall Referrals	0%
•	Internet	0%
•	Trade Journals	0%
•	Other	0%

Size of Occupation*

Very Large

Gender

20% Male 80% Female

Projections

Almost all employers expect employment to remain stable over the next two years.

Kings County 's average 1995-2002 projected occupational growth rate: 10.1 %

Projected Growth Rate:* 10.3%

Annual Job Growth:* Average

*Size of occupation, Projected growth rate, Annual job growth information is based on OES code 539000 – Misc. Industry Specific Clerical, as no specific data is available for Real Estate Clerks in Kings County.

Where the Jobs Are

Real Estate Offices

Receptionists and Information Clerks

15 employers responded, 33 employees represented.

Surveyed 2002

DESCRIPTION (OES 553050)

Receptionists and Information Clerks answer inquiries and obtain information for the general public (customers, visitors, and other interested parties) concerning activities conducted at an establishment, such as the location of offices or persons within the firm, departments within the store, or services within the hotel. They may perform a variety of other clerical duties. Please do not include Receptionists who primarily operate switchboards.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

High School or Equivalent 93%

Less than High School

Education

of new hires

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	47%	27%	27%	13
Other Occupational Experience Accepted	27%	40%	N/A	8
Technical or Vocational Training Required	7%	87%	7%	12
Training Accepted in Lieu of Experience	40%	33%	N/A	9

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates must be able to lift a minimum of 10 lbs., and be able to sit for two or more hours at a time.
Other Requirements	Candidates must possess multi-cultural familiarity; manage their time and be able to keep detailed records; be able to solve problems. Most employers expected candidates to possess word processing and other software skills.

WAGES AND BENEFITS

Union wages are included

		Range	<u>Median</u>
	Entry Level/No Experience:	\$6.75—\$9.00	\$7.25
	Experienced/New to Firm:	\$6.75 - \$14.00	\$8.50
	3 Years Experience with Firm:	\$7.09 - \$19.50	\$10.00
ı			

Most employers provide paid vacation and sick leave, while many employers provide paid medical insurance. Some employers provide dental, and vision insurance, and a retirement plan. Few employers provide life insurance.

Hours

Full time employees work an average of 39 hours per week, while parttime employees work 27 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced		X	

Many of the job vacancies occurred due to employees leaving. Eleven Receptionists and Information Clerks were hired in the last 12 months.

Employer Recruitment Methods

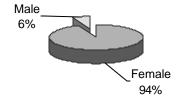
Most successful methods of recruitment:

- * Employee Referral—80%
- Newspaper Ads —73%
- * Walk-In Applicants—53%

Size of Occupation

Very Large

Gender



Projections.

All employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 16.7%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Law Offices Government Agencies Medical Offices

Registered Nurses

5 employers responded, 259 employees represented.

Surveyed 2001

DESCRIPTION (OES 325020)

Registered Nurses administer nursing care to ill or injured persons. This group includes administrative, public health, industrial, private duty, and surgical nurses. Licensing or registration is required. Nursing Instructors and Teachers are not included.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education

of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	60%	N/A	40%
Other Occupational Experience Accepted	60%	40%	N/A
Technical or Vocational Training Required	60%	40%	N/A
Training Accepted in Lieu of Experience	20%	80%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; must possess good English, grammar and spelling skills; work independently and as a team; and do repetitive work
Physical Abilities	Candidates may be required to work weekends, nights and over-time hours; perform strenuous work lifting up to 50 lbs.; possess the stamina to stand for two or more hours and must be able to pass a medical exam and drug test.
Other Requirements	Candidates must be able to pay attention to detail; be organized; be able to solve problems; work under pressure and handle crisis. Candidates must be State Certified as a Registered Nurse.

WAGES AND BENEFITS

Non-Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$None Reported \$12.00 - \$23.00 \$15.00 - \$26.00	Median None Reported \$16.50 \$19.50
•		·

Union Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$18.77— \$18.77 \$21.26 - \$21.26 \$23.49 - \$23.49	Median \$18.77 \$21.26 \$23.49
---	---	---

All employers provide paid sick leave and vacation pay. Most employers provide medical, vision and life insurance and a retirement plan. Many employers provide dental insurance.

Hours

Full time employees work an average of 39 hours per week, while parttime employees work 20 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			Χ
Inexperienced			Χ

Most of the job vacancies occurred due to employees leaving. Twentytwo Registered Nurses were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

Colleges and Universities—73% Male School, Program Referrals—68% Trade Journals-55% 7% <u>Gender</u> Female 93%

Size of Occupation

Very Large

Projections.

Most employers expect employment to remain stable over the next two

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 14.3%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

General Medical and Surgical Hospitals Physicians Offices

Public Health Offices

Salespersons—Retail (except Vehicle Sales)

15 employers responded, 250 employees represented

Surveyed 2002

DESCRIPTION (OES 490112)

Retail Salespersons (except Vehicle Sales) sell a variety of merchandise to the public. They assist the customer in making selections, obtain or receive the merchandise, total the bill, receive the payment in cash or by check or c redit card, operate a cash register, and make change for the customer. They may stock shelves and set up advertising displays. Please do not include workers who work primarily as Cashiers.

EMPLOYER REQUIREMENTS

Training, Experience and Other

Requirements

High School or Equivalent

Education of new hires

Less than High Scho 40%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	33%	53%	13%	10
Other Occupational Experience Accepted	20%	13%	N/A	11
Technical or Vocational Training Required	7%	93%	N/A	6
Training Accepted in Lieu of Experience	33%	13%	N/A	5

<u>Skills</u>

Basic Skills	Must be able to communicate verbally and in writing; must possess good English, grammar and spelling skills; works independently and as a team; and do repetitive work
Physical Abilities	Candidates may be required to work weekends, nights and over-time hours; be able to lift up to 10lbs.; possess the stamina to stand for two or more hours.
Other Requirements	Candidates must be able to pay attention to detail; be organized; be able to solve problems; and, possess multi-cultural familiarity.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.75—\$7.00 \$6.75—\$7.50 \$6.75—\$8.75	Median \$6.75 \$6.75 \$8.00
---	--	--------------------------------------

Some employers provide paid sick and vacation leave and medical insurance. Few employers provide dental, vision and life insurance and a retirement plan.

Hours

Full time employees work an average of 38 hours per week, while parttime employees work 25 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

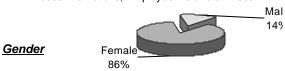
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced		Χ	

Many of the job vacancies occurred due to employees leaving. Seventy-five Salespersons were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—87%
- * Newspaper Ads -- 53%
- * In-House Promotions, Employee Referrals—40%



Size of Occupation

Very Large

Projections.

Most employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 21.3% Annual Job Growth: Average

WHERE THE JOBS ARE

Retail Outlets Auto Parts Stores Hardware Stores

Secretaries, except Legal and Medical

16 employers responded, 41 employees represented.

Surveyed 2001

DESCRIPTION (OES 551080)

Secretaries (except Legal and Medical) relieve officials of clerical work and minor administrative and business detail by scheduling appointments, giving information to callers, taking dictation, composing and typing routine correspondence, reading and routing incoming mail, and filing correspondence and other records. They may perform various other assigned clerical duties. This does not include Medical and Legal Secretaries.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires

High School or Equivalent 81%



Less than High School 19%

Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	81%	N/A	19%
Other Occupational Experience Accepted	19%	75%	N/A
Technical or Vocational Training Required	6%	88%	6%
Training Accepted in Lieu of Experience	19%	81%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good grammar and spelling skills; work independently and as a team; and do repetitive work.
Physical Abilities	Candidates may be required to work over-time hours; be able to lift 10 lbs. and sit for two or more hours.
Other Requirements	Candidates must be able to pay attention to detail; be organized and able to manage their time; possess good record keeping skills; work under pressure and handle a crisis. Candidates should be able to use word processing, spreadsheet and database software.

WAGES AND BENEFITS

*Union wages represented

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.25 - \$9.00 \$6.25 - \$11.29 \$8.00 - \$15.01	Median \$8.00 \$9.00 \$11.76
---	--	---------------------------------------

Almost all employers provide paid vacation while most provide paid sick leave. Many employers provide medical insurance and a retirement plan. Some employers provide dental, vision and life insurance, while a few provide child care.

Hours

Full time employees work an average of 40 hours per week, while parttime employees work 21 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced		Х	

Most of the job vacancies occurred due to newly created positions. Ten Secretaries were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Employee Referrals—90%
- Newspaper Ads —90%
- * In-House Promotion or Transfer—60%

Size of Occupation

Very Large

<u>Gender</u>



Projections.

Most employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 9.1%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Public and Private Schools Manufacturing Firms **Government Offices**

Supervisors and Managers—Clerical and Administrative Support Occupations (First Line)

15 employers responded, 59 employees represented.

Surveyed 2002

DESCRIPTION (OES 510020)

First Line Supervisors and Managers/Supervisors—Clerical and Administrative Support Occupations directly supervise and coordinate activities of clerical and administrative support workers. They are generally found in smaller establishments where they perform both supervisory and management functions, such as accounting, marketing, and personnel work. Some Managers/Supervisors may also engage, in part, in the same clerical work as the workers they supervise.

EMPLOYER REQUIREMENTS

Training, Experience and Other
Requirements
Associate degree 7%
High School or Equivalent 73%
of new hires

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	60%	13%	27%	18
Other Occupational Experience Accepted	40%	47%	N/A	19
Technical or Vocational Training Required	13%	80%	7%	12
Training Accepted in Lieu of Experience	27%	60%	N/A	14

Skills

<u>OMIIO</u>	
Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar and spelling skills; work independently and as a team.
Physical Abilities	Candidates must be able to lift 10 lbs. and possess the stamina to sit for two or more hours.
Other Requirements	Candidates must be organized and able to manage their time; pay attention to detail; work under pressure, handle crisis and be able to solve problems; be able to supervise the work of others. Candidates must be familiar with word processing, spreadsheet and database software.

WAGES

NO UNION WAGES REPORTED

	Range	<u>Median</u>
Entry Level/No Experience:	\$7.00 - \$15.35	\$8.25
Experienced/New to Firm:	\$6.75 - \$17.56	\$10.50
3 Years Experience with Firm:	\$7.50 - \$19.63	\$13.70
*Other compensation reported ranged from \$.19 to \$.51 per hour.		

Almost all employers provide paid vacation, while most provide sick leave. Many employers provide medical, dental and life insurance, and a retirement plan. Some employers provide vision insurance.

Hours

Full time employees work an average of 41 hours per week, and parttime employees work an average of 26 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

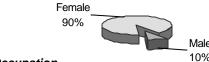
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced		Х	

Many of the job vacancies occurred due to promotions within the job site. Ten First Line Supervisors/Managers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —87%
- * Internet —47%
- * Promotions, Employee Referrals, Walk-In Applicants —40%



Size of Occupation

Very Large

Gender

Projections.

Most employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 18.5%

Annual Job Growth: Slower than Average.

WHERE THE JOBS ARE

Public and Private Schools Banking Institutions

Government Offices

Systems Analysts—Electronic Data Processing

8 employers responded, 27 employees represented.

Surveyed 2001

DESCRIPTION (OES 251020)

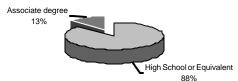
Systems Analysts, Electronic Data Processing, analyze business, scientific, and technical problems for application to electronic data processing systems. Persons working as engineers, mathematicians, programmers or scientists are not included.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education _____

of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	75%	N/A	25%
Other Occupational Experience Accepted	N/A	100%	N/A
Technical or Vocational Training Required	50%	38%	13%
Training Accepted in Lieu of Experience	75%	25%	N/A

Skills

Basic Skills	Must be able to communicate verbally and in writing; possess good English, grammar and spelling skills: work independently and as a team.
Physical Abilities	Candidates may be required to work weekends and on- call; possess a good driving record; be able to lift 10 lbs.; possess the stamina to sit or stand for two or more hours; and, must able to pass a drug test.
Other Requirements	Candidates must be organized and able to manage their time; pay attention to detail; work under pressure, handle crisis and be able to solve problems. Candidates must be familiar with word processing, spreadsheet and database software.

WAGES AND BENEFITS

Non-Union Range Median Entry Level/No Experience: \$12.67 - \$21.29 \$16.98 Experienced/New to Firm: \$7.50 - \$32.64 \$16.61 3 Years Experience with Firm: \$8.00 - \$33.30 \$17.98
--

UnionRangeMedianEntry Level/No Experience:Not ReportedNot ReportedExperienced/New to Firm:\$18.62 - \$19.56\$19.093 Years Experience with Firm:\$19.57 - \$21.86\$20.72

All employers provide paid vacation, while almost all provide sick leave. Many employers provide life insurance. Some employers provide a retirement plan, and dental, medical and vision insurance.

Hours

Full time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced			Х

Many of the job vacancies occurred due to newly created positions. Four Systems Analysts were hired in the last 12 months

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—100%
- Newspaper Ads —100%
- * Internet and Walk-Ins—50%



Size of Occupation

Medium

Projections.

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 50%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Public and Private Schools Manufacturing Firms **Government Offices**

Teachers - Secondary School

Surveyed 2000

DESCRIPTION (OES 313080)

Secondary School Teachers instruct students in public or private high schools in one or more subjects, such as English, mathematics, or social studies. Please include vocational high school teachers. Does not include special education teachers who teach only students with disabilities.

Six employers responded; representing 360 employees.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

All employers reported a bachelors degree is required. Almost all do not require previous work experience and few report training is not required but preferred. All employers report other occupational work experience is not acceptable. All employers expect applicants to have computer software skills.

Most employers report technical or vocational training is required in the form of a California Teaching Credential, while some employers state they do not require technical or vocational training, but applicants must have passed the CBEST.

Skills

Basic Skills: Must posses English grammar, spelling and math skills; be able to communicate both verbally and in writing; ability to work independently and as part of a team.

Physical Abilities: Ability to sit or stand for two or more hours at a time.

Other Qualifications: Multi-cultural familiarity; record keeping skills: organizational and time management skills; able to pay attention to detail; posses problem solving skills; ability to plan and organize the work of others; ability to handle crisis situations; trained in CPR and First Aid techniques

WAGES AND BENEFITS

In order to ensure confidentiality, wage information includes union and non-union wages.

	<u>Range</u>	<u>Median</u>
Entry Level/No Experience:	\$7.91 - \$22.16	\$16.28
Experienced/New to Firm:	\$7.91 - \$22.16	\$16.28
3 Years Experience with Firm:	\$11.99 -\$25.81	\$18.28

All surveyed employers offer paid sick leave, while most employers offer paid medical insurance. Many employers offer dental and vision insurance as well as paid vacation. Some employers offer paid life insurance and a retirement plan. Most employers offer a shared cost retirement plan, and some offer medical, dental and vision insurance with a shared cost by the employee. A few employers offer paid tuition for the employee's children.

Hours

Full-time employees work an average of 38 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Most employers found it very difficult to find inexperienced applicants. During the last 12 months all job vacancies were due to employee turnover. Fifty-seven Secondary Teachers were hired in the last 12 months.

Employer Recruitment Methods

• Emple	oyee Referrals	17%
•	paper Ads	83%
 Privat 	te Employment Agencies	0%
 Walk- 	in Applicants	17%
• In-Ho	use Promotions or Transfers	17%
 School 	ol, Program Referrals	0%
 Colleg 	ges/Universities	50%
• Empl	oyment Development Department	0%
-	h Hall Referrals	0%
 Interr 	net	67%
 Trade 	Journals	0%
 Other 	•	50%

Size of Occupation

Very Large

Gender

56% Male 44% Female

Projections

Most employers surveyed expect employment to remain stable over the next two years.

Kings County's average 1995-2002 projected occupational growth rate: 10.1%

Projected Job Growth Rate: 16%

Annual Job Growth: Much Faster than Average

Where the Jobs Are

High Schools Academies Parochial Schools

Traffic, Shipping, and Receiving Clerks

12 employers responded, 44 employees represented.

Surveyed 2002

DESCRIPTION (OES 580280)

Traffic, Shipping and Receiving Člerks verify and keep records on incoming and outgoing shipments and prepare items for shipment. Duties include assembling, addressing, stamping, and shipping merchandise or material; receiving, unpacking, verifying, and recording incoming merchandise or material; and arranging for the transportation of products. Please do not include Stock Clerks, and workers whose primary duties involve weighing and checking.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Requirements

Education of new hires



Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	58%	8%	33%	16
Other Occupational Experience Accepted	33%	58%	N/A	17
Technical or Vocational Training Required	N/A	75%	25%	13
Training Accepted in Lieu of Experience	42%	50%	N/A	11

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to take a medical exam and submit to a drug test; be able to lift a minimum of 10 lbs. Candidates must posses a good driving record.
Other Requirements	Candidates must possess multi-cultural familiarity; manage their time and be able to keep detailed records; be able to solve problems and handle crisis situations. Most employers expected candidates to possess word processing and other software skills.

WAGES AND BENEFITS

Union wages included

Entry Level/No Experience: Experienced/New to Firm:	Range \$6.75— \$10.00 \$6.75 - \$13.50	Median \$8.00 \$9.80
3 Years Experience with Firm:	\$8.60—\$16.35	\$11.76

Most employers provide paid vacation leave, while many employers provide paid medical insurance and a retirement plan. Some employers provide dental, vision, life insurance and paid sick leave.

Hours

Full time employees work an average of 42 hours per week, while parttime employees work 28 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

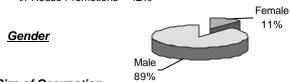
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		X	
Inexperienced		Χ	

Almost all of the job vacancies occurred due to employees leaving. Six Traffic, Shipping, and Receiving Clerks were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—67%
- * Newspaper Ads, Walk-In Applicants -- 58%
- * In-House Promotions—42%



Size of Occupation

Very Large

Projections.

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 15%

Annual Job Growth: Slower than Average

WHERE THE JOBS ARE

Manufacturing Firms Department Stores Grocery Stores

Truck Drivers—Heavy or Tractor Trailer 15 employers responded, 225 employees represented. Surveyed 2002

DESCRIPTION (OES 971020)

Heavy or Tractor Trailer Truck Drivers drive tractor-trailer combinations or trucks with a capacity of more than three tons to transport and deliver goods, livestock, or materials in liquid, loose or packaged form. They may be required to unload trucks.

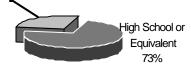
EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Less than High School 27%

Education

of new hires



Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	27%	20%	53%	16
Other Occupational Experience Accepted	N/A	80%	N/A	N/A
Technical or Vocational Training Required	80%	20%	N/A	8
Training Accepted in Lieu of Experience	27%	53%	N/A	6

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates may be required to take a medical exam and submit to a drug test; be able to lift a minimum of 100 lbs. Candidates m ust be flexible enough to work various hours, weekends, on-call and seasonally. Candidates must posses a good driving record.
Other Requirements	Candidates must manage their time and be able to keep detailed records; be able to solve problems and handle crisis situations.

WAGES AND BENEFITS

Union wages not reported.

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm: * Other compensation reported ranging from \$1.60 to \$1.80 per hour.	Range \$7.75— \$12.50 \$7.75 - \$18.00 \$9.00—\$22.50	Median \$9.97 \$11.00 \$13.00
---	--	--

Many employers provide paid medical insurance and vacation leave, while some employers provide paid dental insurance and a retirement plan. Few employers provide vision and life insurance and paid sick leave.

Hours

Full time employees work an average of 43 hours per week, while parttime employees work 20 hours per week. Seasonal employees work an average of 57 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

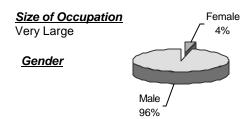
Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			Χ
Inexperienced			Χ

Many of the job vacancies occurred due to employees leaving. Seventyeight Truck Drivers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- Newspaper Ads —87%
- Walk-In Applicants—73%
- * Employee Referrals—53%



Projections

Most employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 31.8%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Manufacturing Firms
Moving Companies

Trucking Firms

Truck Drivers, Light— Include Delivery and Route

10 employers responded, 22 employees represented.

Surveyed 2001

DESCRIPTION (OES 971050)

Light Truck Drivers, including Delivery and Route Workers, drive vehicles with a capacity under 3 tons. They deliver or pick up merchandise and may load and unload trucks

EMPLOYER REQUIRMENTS

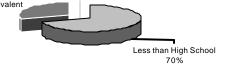
Training, Experienc e and Other

Requirements High School or Equivalent

eation

Education

of new hires



Training/Experience	YES	NO	Not Required but Preferred
Work Experience Required	30%	60%	10%
Other Occupational Experience Accepted	10%	30%	N/A
Technical or Vocational Training Required	30%	70%	N/A
Training Accepted in Lieu of Experience	10%	30%	N/A

Skills

Basic Skills	Must be able to communicate verbally; work independently and do repetitive work.
Physical Abilities	Candidates may be required to work weekends and over-time hours; possess a good driving record; perform strenuous work lifting up to 50 lbs.; possess the stamina to sit for two or more hours and must be able to pass a medical exam and drug test.
Other Requirements	Candidates must be able to pay attention to detail; keep records.

WAGES AND BENEFITS

Union wages were not reported

Entry Level/No Experience: Experienced/New to Firm: 3 Years Experience with Firm:	Range \$6.25 - \$8.25 \$6.25 - \$11.51 \$6.00 - \$12.66	Median \$6.38 \$8.12 \$9.25
---	--	--------------------------------------

Many employers provide paid vacation, while some provide medical insurance and a few provide paid sick leave.

Hours

Full time employees work an average of 42 hours per week, while parttime employees work 20 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified			X
Inexperienced	Х		

Almost all of the job vacancies occurred due to employees leaving. Five Light Truck Drivers were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Employee Referrals—80%
- * Newspaper Ads —60%
- * Walk-In Applicants—60%

Gender



Size of Occupation

Very Large

Projections.

Almost all employers expect employment to remain stable over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 36%

Annual Job Growth: Much Faster than Average

WHERE THE JOBS ARE

Farm Supplies Florists
Package Delivery

Welders and Cutters

11 employers responded, 68 employees represented.

Surveyed 2002

Less than High

School 64%

DESCRIPTION (OES 939140)

Welders and Cutters use flamecutting, hand, arc, and gas welding equipment, and gas torches, to weld together metal components of such products as pipelines, automobiles, boilers, and ships, or join together components of fabricated sheet metal assemblies, or cut, trim, or scarf metal objects to dimensions as specified by layout, work orders, or blueprints.

EMPLOYER REQUIREMENTS

Training, Experience and Other Requirements

Education of new hires High School or Equivalent 36%

Training/Experience	YES	NO	Not Required but Preferred	Average Months
Work Experience Required	55%	18%	27%	11
Other Occupational Experience Accepted	18%	64%	N/A	18
Technical or Vocational Training Required	18%	82%	N/A	18
Training Accepted in Lieu of Experience	45%	36%	N/A	7

Skills

Basic Skills	Must be able communicate verbally and in writing and possess good English, grammar and spelling skills; work independently and as a team; and, do repetitive work.
Physical Abilities	Candidates must be able to lift a minimum of 100 lbs. Candidates must be flexible enough to work various hours, on call and seasonally. Candidates must posses a good driving record.
Other Requirements	Candidates must be able to pay attention to detail and solve problems. Candidates may be required to have a welding certificate.

WAGES AND BENEFITS

Union wages not reported.

	Range	<u>Median</u>
Entry Level/No Experience:	\$7.50—\$8.50	\$8.00
Experienced/New to Firm:	\$8.00 - \$11.00	\$8.00
3 Years Experience with Firm:	\$9.50—\$16.50	\$15.00
·		

All employers provide paid vacation leave, while most employers provide paid medical insurance. Some employers provide a retirement plan and few provide paid sick leave.

Hours

Full time employees work an average of 40 hours per week.

EMPLOYMENT TRENDS

Supply/Demand

Difficulty Finding Employees	Not Difficult	Moderately Difficult	Very Difficult
Fully Experienced & Qualified		Χ	
Inexperienced			Х

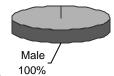
Many of the job vacancies occurred due to creation of new positions. Six Welders and Cutters were hired in the last 12 months.

Employer Recruitment Methods

Most successful methods of recruitment:

- * Walk-In Applicants—91%
- * Newspaper Ads, Employee Referrals 82%
- * Employment Development Department—18%

<u>Gender</u>



Size of Occupation

Medium

Projections.

Almost all employers expect employment to grow over the next two years.

Kings County's average 1997-2004 projected occupational growth rate: 21.5%

Projected Job Growth: 25%

Annual Job Growth: Faster than Average

WHERE THE JOBS ARE

Welding Firms Manufacturing Firms

 $Kings\ County\ Job\ Training\ Office-California\ Cooperative\ Occupational\ Information\ System\ 2002$

2000 - 2002 Training Directory

This training directory contains information on certificate and degree programs offered in Kings, Fresno and Tulare Counties, which prepare students for entry into one or more specified occupations. Private schools included in the directory are all approved by the California Bureau for Private Post-Secondary and Vocational Education (BPPVE). Credit or units obtained through a private school may or may not be transferable to a public college or university. Anyone who plans to eventually attend or transfer to a public college or university is urged to contact a transferring school or to discuss their plan and the issue of transferability.

The Employment Development Department (EDD) does not endorse the schools and training providers listed in the report. Please note that training programs may change frequently and we recommend contacting the schools to verify the information listed in this directory. Additionally, inclusion or exclusion of a provider is in no form an endorsement or non-endorsement of training providers by the Kings County Job Training Office.

OCCUPATIONAL TRAINING SITES

2002 School (s) and Contact Information

Able Industries

Mailing/Street Address: 8127 Avenue 304 Visalia, CA 93291

Available Programs:

* Maintenance Repairers—General Utility

A. D. Banker & Company

Mailing/Street Address: 2743 Shaw Ave. Fresno, CA 93727

Available Programs:

* Financial Managers

Advanced Truck Driving School

Mailing/Street Address: 1728 N. Kelsey Street Visalia, CA 93291

Other Locations:

5755 W. Barstow, Suite 103 Fresno CA 93722

Available Programs:

- * Bus Drivers
- * Truck Divers—Heavy or Tractor Trailer
- Truck Drivers, Light—Include Delivery and Route Workers

Alliant International University-Fresno

Mailing/Street Address: 5130 E. Clinton Way Fresno, CA 93727

Available Programs:

* Teachers—Secondary School

Phone: (559) 456-2777 Fax: (559) 253-2267

Phone: (559) 651-8150

Phone: (800) 866-2468

Phone: (800) 600-1978

Phone: (559) 227-4966

Fax: (559) 277-4968

Fax: (559) 651-8032

Fax: (913) 451-3766

Fax: (559) 651-0357

Beverly Training Center

Mailing/Street Address: 2984 North Maroa Fresno, CA 93704

Available Programs:

* Nurse Aides

Business Productivity Group

Mailing/Street Address: 1477 E. Shaw, #140 Fresno, CA 93710

Available Programs:

- Bookkeeping, Accounting and Auditing Clerks
- * Computer Support Specialist

California School of Technology, Inc.

Mailing/Street Address: 5465 E. Hedges Ave. Fresno, CA 93727

Available Programs:

- * Accountants and Auditors
- * Driver/Sales Workers
- Janitors and Cleaners, Except Maids and Housekeeping Cleaners
- * Legal Secretaries
- * Maintenance Repairers—General Utility
- * Medical Secretaries
- * Secretaries, Except Legal and Medical

Phone: (559) 244-6300 Fax: (559) 244-6305

Phone: (559) 266-9401 Fax: (559) 226-4239

Phone: (559) 456-3902 Fax: (559) 456-4291 California State University, Fresno Phone: (559) 278-4240 Fax: (559) 278-4812

Mailing/Street Address: 5241 North Maple Avenue Fresno, CA 93740

Available Programs:

- Accountants and Auditors
- Correction Officers and Jailers
- Financial Managers
- **Human Service Workers**
- Licensed Practical Nurses
- Physical Therapists
- Registered Nurses
- Systems Analysts Electronic Data Processing
- Teachers—Secondary School
- Vocational and Educational Counselors

California State University, Fresno, Phone: (559) 278-0333 **Division of Extended Education**

Mailing/Street Address: 5005 North Maple Avenue M/S ED Fresno, CA 93740-8025

Available Programs:

- Accountants and Auditors
- Computer Support Specialist
- Systems Analysts Electronic Data Processing
- Teachers—Secondary School

Central Adult Education

Mailing/Street Address: 2698 North Brawley Fresno, CA 93722

Available Programs:

- General Office Clerks
- Real Estate Clerk
- Receptionist and Information Clerk
- Systems Analysts —Electronic Data Processing

Fax: (559) 278-0395

Phone: (559) 276-5230

Fax: (559) 276-8204

Central California College School of Law

Mailing/Street Address; 1759 Fulton Street Fresno, CA 93721

Available Programs:

Paralegal Personnel

Central City Vocational Training

Mailing/Street Address 3328 W. Sussex Way Fresno, CA 93722

Available Programs:

* Cashiers

Central Valley Automotive & Machinist JAC

544 W. Olive Avenue Fresno, CA 93728

Available Programs:

- * Automotive Mechanics
- * Maintenance Repairers—General Utility

Chapman University

Mailing/Street Address 1821 Meadow Lane Visalia, CA 93277

Other Locations:

Naval Air Station P.O. Box 1220 Lemoore, CA 93245

Available Programs:

- * Systems Analysts —Electronic Data Processing
- * Teachers—Secondary School

Lemoore Naval Air Station

* Teachers—Secondary School

Phone: (559) 233-4074 Fax: (559) 495-1366

Phone: (559) 222-1995 Fax: (661) 634-9685

Phone: (559) 264-2815 Fax: (559) 264-3060

Phone: (559) 625-4436

Phone: (559) 998-6891

Fax: (559) 998-6894

Fax: (559) 625-4436

137

Kings County Job Training Office - California Cooperative Occupational Information System 2002

Phone: (559) 730-3710

Phone: (559) 229-2888 Fax: (559) 229-2886

Fax: (559) 730-3901

College of the Sequoias

Mailing/Street Address: 915 S. Mooney Blvd. Visalia, CA 93277-2234

Available Programs:

- * Automotive Mechanics
- * Bookkeeping, Accounting and Auditing Clerks
- * Child Care Workers
- * Correction Officers and Jailers
- * General Office Clerks
- * Legal Secretaries
- * Licensed Practical Nurses
- * Medical Secretaries
- * Paralegal Personnel
- * Plumbers, Pipe fitters, and Steamfitters
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Registered Nurses
- * Secretaries, Except Legal and Medical
- * Supervisors and Managers/Supervisors Sales & Related Occupations (First Line)
- * Systems Analysts —Electronic Data Processing
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers
- * Welders and Cutters

Computer Training Institute of Central California

567 W. Shaw Ave., Suite A1 Fresno, CA 93704

Available Programs:

- * Legal Secretaries
- * Medical Assistants

138

Construction Craft Training Center

Mailing/Street Address: 5654 E. Westover Fresno, CA 93727

Available Programs:

- * Electrictians
- * Plumbers, Pipe fitters, and Steamfitters

Custom Training Solutions

Mailing/Street Address: 6042 N. Fresno St., Ste. 205 Fresno, CA 93710

Available Programs:

- * Accountants and Auditors
- * Computer Support Specialists
- * General Office Clerks
- * Real Estate Clerks
- Receptionists and Information Clerks

Electrical Joint Apprenticeship & Training Committee JATC

Mailing/Street Address: 5420 E. Hedges Fresno, CA 93727

Available Programs:

* Electrictians

Five Rivers Truck School

Mailing/Street Address: 4619 E. Byrd Ave. Fresno, CA 93630

Available Programs:

- * Bus Drivers—School
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers

Phone: (510) 785-2282 Fax: (510) 785-9136

Phone: (559) 432-4128 Fax: (559) 432-8766

Phone: (559) 251-5174 Fax: (559) 251-8402

Phone: (559) 486-0740

Fax: (559) 486-1982

Kings County Job Training Office - California Cooperative Occupational Information System 2002

Fresno Adult School

Mailing/Street Address: 2500 Stanislaus Fresno, CA 93721 Phone: (559) 457-6000 Fax: (559) 457-6001

Phone: (559) 455-1526

Fax: (559) 455-1874

Available Programs:

- * Bookkeeping, Accounting and Auditing Clerks
- * Cashiers
- Priver/Sales Workers
- * Food Service Managers
- * General Office Clerks
- * Home Health Aides
- * Janitors and Cleaners, Except Maids and Housekeeping Cleaners
- * Licensed Practical Nurses
- * Lodging Managers
- * Medical Secretaries
- * Nurse Aides
- * Payroll and Timekeeping Clerks
- * Real Estate Clerks
- * Receptionists and Information Clerks
- Supervisors and Managers/Supervisors Sales & Related Occupations (First Line)
- * Truck Drivers—Heavy or Tractor Trailer

Fresno Area Plumbers, Pipe and Refrigeration Fitters JATC

Mailing/Street Address: 1303 N. Rabe, Ste. 102 Fresno, CA 93727

Available Programs:

- * Heating, Air Conditioning, and Refrigeration Mechanics and Installers
- * Plumbers, Pipe fitters, and Steamfitters

140

Fresno City College

Mailing/Street Address: 1101 E. University Ave. Fresno, CA 93741-0001

Phone: (559) 442-4600 Fax: (559) 237-4232

Available Programs:

- * Accountants and Auditors
- * Automotive Mechanics
- * Bookkeeping, Accounting and Auditing
- * Bus and Truck Mechanics and Diesel Engine Specialists
- * Child Care Workers
- * Cooks—Restaurants
- * Correction Officers and Jailers
- * Dental Hygienists
- * Electricians
- * Food Service Managers
- * General Office Clerks
- * Guards and Watch Guards
- * Human Service Workers
- * Legal Secretaries
- * Lodging Managers
- * Medical Assistants
- * Medical Secretaries
- * Paralegal Personnel
- * Payroll and Timekeeping Clerks
- * Plumbers, Pipe fitters, and Steamfitters
- * Police Patrol Officers
- * Real Estate Clerks
- * Secretaries, Except Legal and Medical
- * Supervisors and Managers/Supervisors Sales & Related Occupations (First Line)
- * Receptionists and Information Clerks
- * Registered Nurses
- * Teachers—Elementary School
- * Welders and Cutters

Fresno City College/Vocational Phone: (559) 486-0173 Fax: (559) 264-1156

Mailing/Street Address: 2930 E. Annadale Ave. Fresno, CA 93725

Available Programs:

- * Automotive Mechanics
- Bookkeeping, Accounting and Auditing Clerks
- * General Office Clerks
- Legal Secretaries
- * Maintenance Repairers—General Utility
- Medical Secretaries
- * Payroll and Timekeeping Clerks
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Registered Nurses
- * Secretaries, Except Legal and Medical
- Welders and Cutters

Fresno Pacific University, College

Mailing/Street Address: 1717 South Chestnut Avenue Fresno, CA 93702-4798

Available Programs:

* Teachers—Secondary School

Fresno Regional Occupational Program

Mailing/Street Address: 1111 Van Ness Towers, Ste. 5 Fresno, CA 93721

Available Programs:

- * Cashiers
- * Child Care Workers
- * Secretaries, Legal
- * Systems Analysts —Electronic Data Processing

Phone: (559) 453-2000 Fax: (559) 453-2001

Phone: (559) 497-3860 Fax: (559) 497-3806

Fresno Vicinity Sheet Metal

Fax: (559) 255-6450 **Industry Apprenticeship JATC** Mailing/Street Address:

4585 E. Floradora, #B Fresno, CA 93703

Available Programs:

Heating, Air Conditioning and Refrigeration Mechanics and Installers

Galen College of Medical and **Dental Assistants**

Mailing/Street Address: 3908 W. Caldwell Visalia, CA 93277

Other Locations:

1325 N. Wishon Ave. Fresno, CA 93277

Available Programs:

- **Dental Assistants**
- Medical Assistants

Golden State Business College, Inc.

Mailing/Street Address: 3356 S. Fairway Visalia, CA 93277

Available Programs:

- Bookkeeping, Accounting and Auditing Clerks
- **Medical Assistants**
- **Medical Secretaries**
- Systems Analysts —Electronic Data Processing

Phone: (559) 732-2217 Fax: (559) 732-3243

Phone: (559) 264-9726

Fax: (559) 264-0985

Phone: (559) 255-3665

Phone: (559) 733-4040 Fax: (559) 735-3808

Goodwill Industries of San Joaquin Valley Inc.

Mailing/Street Address: 1077 E. Shaw Ave. Fresno, CA 93710

Available Programs:

- * Cashiers
- General Office Clerks
- * Janitors and Cleaners, Except Maids and Housekeeping Cleaners
- * Medical Secretaries
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- Supervisors and Managers/
 Supervisors—Sales & Related Occupations (First Line)

H & R Block Tax Training School

Mailing/Street Address: 1942 S. Court Visalia, CA 93277

Other Location: 4039 N. Blackstone Ave. Fresno, CA 93726

Available Programs:

* Accountants and Auditors

Hanford Adult School

Mailing/Street Address: 905 North Campus Drive Hanford, CA 93230

Available Programs:

- * General Office Clerks
- * Home Health Aides
- Janitors and Cleaners, Except Maids and Housekeeping Cleaners
- * Licensed Practical Nurses
- * Medical Secretaries
- * Nurse Aides
- * Real Estate Clerks
- * Receptionists and Information Clerks

Phone: (559) 627-2101 Fax: (559) 627-2116

Phone: (559) 224-0162

Fax: (559) 224-0285

Phone: (559) 229-0602 Fax: (559) 228-8293

Phone: (559) 583-0856 Fax: (559) 583-1648

- * Systems Analysts —Electronic Data Processing
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers
- Welders and Cutters

Heald College

Mailing/Street Address: 255 West Bullard Fresno, CA 93704

Available Programs:

- Bookkeeping, Accounting and Auditing Clerks
- * Computer Support Specialist
- * Payroll and Timekeeping Clerks
- * Secretaries, Legal
- * Systems Analysts—Electronic Data Processing

Hi Tech Vocational Institute

Mailing/Street Address: 2422 North Marks, PMB 641 Fresno, CA 93722-5216

Available Programs:

- * Automotive Mechanics
- Bookkeeping, Accounting and Auditing Clerks
- * General Office Clerks
- * Janitors and Cleaners, Except Maids and Housekeeping Cleaners
- Maintenance Repairers—General Utility
- * Payroll and Timekeeping Clerks
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Supervisors and Managers/ Supervisors—Sales & Related Occupations (First Line)

Phone: (559) 438-4222 Fax: (559) 438-6368

Phone: (559) 276-2886

Fax: (559) 276-3201

Kings Regional Occupational Program (ROP)

Mailing/Street Address 1144 W. Lacey Blvd. Hanford, CA 93230

Available Programs:

- * Automotive Mechanic
- * Farm Equipment Mechanics
- * Farm Equipment Operators
- * General Office Clerk
- * Maintenance Repairers—General Utility
- * Real Estate Clerks
- * Receptionists and Information Clerks

Management Training/ Marketing Association (MTMA) Schools, Inc.

Mailing/Street Address: 1313 P Street, Suite 205 Fresno, CA 93721

Available Programs:

- * Computer Support Specialist
- * Food Service Managers
- * General Office Clerks
- * Legal Secretaries
- * Lodging Managers
- * Maintenance Repairers—General Utility
- * Medical Secretaries
- Real Estate Clerks
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- Systems Analysts—Electronic Data Processing

Phone: (559) 268-0938 Fax (559) 268-0558

Phone: (559) 584-1441 Fax: (559) 589-7007

Microcomputer Education Center

Mailing/Street Address: 2002 North Gateway Blvd. Fresno, CA 93727

Available Programs:

- * Bookkeeping, Accounting and Auditing Clerks
- * Computer Support Specialist
- * General Office Clerks
- * Legal Secretaries
- * Medical Secretaries
- * Payroll and Timekeeping Clerks
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- * Systems Analysts—Electronic Data Processing

National Training Institute, Inc.

Mailing/Street Address: 1755 N. Gateway Blvd. Fresno, CA 93727-1628

Available Programs:

- * Computer Support Specialist
- Supervisors and Managers/Supervisors Sales & Related Occupations (First Line)

National University

Mailing/Street Address 20 East River Park Place West Fresno, CA 93720

Available Programs:

- * Bookkeeping, Accounting and Auditing Clerks
- * Computer Support Specialist
- * Payroll and Timekeeping Clerks
- Systems Analysts -Electronic Data Processing
- * Teachers—Secondary School

Phone: (559) 456-0623 Fax: (559) 456-0188

Phone: (559) 456-1522 Fax: (559) 456-4841

Phone: (559) 256-4900

Fax: (559) 256-4992

New Horizons Computer Learning Centers Phone: (559) 241-0107 Fax: (559) 241-0147

Mailing/Street Address: 1630 E. Shaw Ave., Suite 166 Fresno, CA 93710

Available Programs:

* Computer Support Specialist

Northern California & Northern Nevada Stationary Engineers

Mailing/Street Address: 839 N. Fulton St. Fresno, CA 93728

Available Programs:

* Maintenance Repairers—General Utility

Oak Brook College of Law and Government Policy

Mailing/Street Address: 7545 N. Del Mar, Ste. 106 Fresno, CA 93711

Available Programs:

* Paralegal Personnel

Police Science Institute

Mailing/Street Address: 5151 N. Gates Fresno, CA 93704

Available Programs:

- * Bus Drivers—School
- * Correction Officers and Jailers
- * Guards and Watch Guards
- * Police Patrol Officers
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers

Phone: (559) 233-0839 Fax: (559) 233-0896

Phone: (559) 650-7755 Fax: (559) 650-7750

Phone: (559) 266-3173 Fax: (559) 277-9816

148

Proteus, Inc.

Mailing/Street Address: Phone: (559) 627-0100 1900 N. Dinuba Blvd. #E Fax: (559) 627-6558 Visalia, CA 93291

Other Locations:

1109 Houston Visalia, CA 93291

Phone: (559) 625-4628 Fax: (559) 625-5973 1415 E. Tulare Ave.

Tulare, CA 93274

Available Programs:

- General Office Clerks
- Real Estate Clerks
- Receptionists and Information Clerks
- Supervisors and Managers/ Supervisors—Sales & Related Occupations (First Line)
- Systems Analysts —Electronic Data Processing

Quality College Vocational Careers

Mailing/Street Address: 1570 North Wishon Fresno, CA 93728

Available Programs:

- Bookkeeping, Accounting and Auditing Clerks
- Bus Drivers—School
- Home Health Aides
- Legal Secretaries
- **Medical Assistants**
- **Medical Secretaries**
- Payroll and Timekeeping Clerks
- Secretaries, Except Legal and Medical
- Truck Drivers—Heavy or Tractor Trailer
- Truck Drivers, Light—Include Delivery and Route Workers

San Joaquin Training Institute, Inc.

Mailing/Street Address: 220 Kelsey Street Visalia, CA 93291

Available Programs:

Bus Drivers—School

Phone: (559) 497-5050 Fax: (559) 264-4454

Phone: (559) 651-2406 Fax: (559) 651-9046

Phone: (559) 687-9388

Fax: (559) 687-0239

- * Truck Drivers—Heavy or Tractor Trailers
- * Truck Drivers, Light—Include Delivery and Route Workers

San Joaquin Valley College

Fresno Mailing/Street Address:
295 E. Sierra Avenue

Phone: (559) 651-2500
Fax: (559) 651-0574

Fresno, CA 93710

Other Locations:

8400 West Mineral King Avenue Visalia, CA 93291-9283 Phone: (559) 448-8282 Fax: (559) 488-8250

Available Programs:

- * Correction Officers and Jailers
- * Dental Assistants
- * Dental Hygienists
- * Food Service Managers
- * Heating, Air Conditioning, and Refrigeration Mechanics and Installers
- * Lodging Managers
- Medical Assistants
- Medical Secretaries
- * Pharmacy Technicians
- * Registered Nurses
- * Systems Analysts—Electronic Data Processing

Sierra Valley Business College

Mailing/Street Address: 4747 North First Street, Building D Fresno, CA 93726

Available Programs:

- * Legal Secretaries
- * Medical Secretaries
- * Secretaries, Except Legal and Medical

Tulare Adult School

Mailing/Street Address: 575 W. Maple Tulare, CA 93274

Available Programs:

* Cashiers

Phone: (559) 222-0947 Fax: (559) 222-2973

Phone: (559) 686-0225

Fax: (559) 687-7447

Driver/Sales Workers

- * General Office Clerks
- * Legal Secretaries
- * Medical Assistants
- Medical Secretaries
- * Nurse Aides
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- * Supervisors and Managers/ Supervisors—Sales & Related Occupations (First Line)
- * Systems Analysts—Electronic Data Processing
- * Welders and Cutters

Tulare Co Office of Education/SEE

Mailing/Street Address: 1735 E. Houston Ave. Visalia, CA 93291

Available Programs:

- * Cooks—Restaurants
- * Food Service Managers
- * Lodging Managers
- Maintenance Repairers—General Utility

Tulare County Organization for Vocational Education (TCOVE)

Mailing/Street Address: 4136 North Mooney Boulevard Tulare, CA 93274-1199

Available Programs:

- * Accountants and Auditors
- * Automotive Mechanics
- Bookkeeping, Accounting and Auditing Clerks
- * Cashiers
- * Child Care Workers
- * Correction Officers and Jailers
- * Farm Equipment Operators
- * Food Preparation Workers

Phone: (559) 733-6730 Fax: (559) 737-4074

Phone: (559) 688-0571 Fax: (559) 688-5913

Food Service Managers

- * Home Health Aides
- * Legal Secretaries
- Lodging Managers
- * Medical Secretaries
- * Payroll and Timekeeping Clerks
- * Police Patrol Officers
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- Supervisors and Managers/Supervisors —Sales
 & Related Occupations (First Line)
- * Tellers
- Welders and Cutters

Truck Driving Academy—Fresno

Mailing/Street Address:

2757 South Golden State Blvd.

Fresno, CA 93725

Other Locations:

1069 E. Rankin Road Tulare, CA 93274

Available Programs:

- * Bus Drivers—School
- * Truck Drivers—Heavy or Tractor Trailer
- Truck Drivers, Light—Include Delivery and Route Workers

Trucker Institute Test Systems

Mailing/Street Address: P.O. Box 1725

Visalia, CA 93279

Other Locations:

1830 S. Mooney Blvd., Ste. 204 Visalia, CA 93277

Available Programs:

- * Bus Drivers—School
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers

Phone: (559) 233-4700 Fax: (559) 266-0747

Phone: (559) 688-6880 Fax: (559) 688-7880

Phone: (559) 732-4318 Fax: (559) 732-4318

University of Phoenix

Mailing/Street Address: 8355 N. Fresno, Suite 200 Fresno, CA 93720

Available Programs:

- * Accountants and Auditors
- * Bookkeeping, Accounting and Auditing Clerks
- * Computer Support Specialist
- * Payroll and Timekeeping Clerks
- * Registered Nurses
- Systems Analysts —Electronic Data Processing
- * Teachers—Secondary School

Valley Software Educational

Mailing/Street Address: 1702 E. Bullard, Suite 103B Fresno, CA 93170-5800

Available Programs:

- * Medical Secretaries
- * Payroll and Timekeeping Clerks

Valley Vocational College

Mailing/Street Address: 1380 N. Abby Fresno, CA 93703

Available Programs:

- * Automotive Mechanics
- * Bookkeeping, Accounting and Auditing Clerks
- Cashiers
- * Driver/Sales Workers
- * General Office Clerks
- * Medical Secretaries
- * Payroll and Timekeeping Clerks
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical

Fax: (559) 438-0263

Phone: (559) 437-9825

Phone: (559) 266-7577

Fax: (559) 266-3947

Fax: (559) 437-9643

Phone: (559) 451-0334

Visalia Adult School

Mailing/Street Address: 3110 E. Houston Visalia, CA 93292

a, CA 93292

- Available Programs:
- Medical Secretaries
- * Nurses Aides
- * Registered Nurses
- * Systems Analysts —Electronic Data Processing
- * Welders and Cutters

Visalia Technical College

Mailing/Street Address: 746 E. Douglas Avenue Visalia, CA 93292

Available Programs:

- * Bookkeeping, Accounting and Auditing Clerks
- * Cashiers
- * General Office Clerks
- * Maintenance Repairers—General Utility
- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Welders and Cutters

West Hills College

Mailing/Street Address: 300 West Cherry Lane Coalinga, CA 93210-1399

Available Programs:

- * Automotive Mechanics
- * Bookkeeping, Accounting and Auditing Clerks
- * Bus Drivers
- * Bus and Truck Mechanics and Diesel Engine Specialists
- * Computer Support Specialist
- * Farm Equipment Mechanics
- * General Office Clerks
- * Legal Secretaries
- * Maintenance Repairers—General Utility
- * Medical Secretaries
- * Payroll and Timekeeping Clerks

Phone: (559) 730-7655

Phone: (559) 735-3170

Fax: (559) 735-3174

Fax: (559) 635-0372

- * Real Estate Clerks
- * Receptionists and Information Clerks
- * Secretaries, Except Legal and Medical
- * Supervisors and Managers—Clerical and Administrative Support Workers (First Line)
- * Systems Analysts —Electronic Data Processing
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers
- * Welders and Cutters

Western Pacific Truck School

Mailing/Street Address: 4565 North Golden State Blvd. Fresno, CA 93722

Available Programs:

- * Bus Driver—School
- * Truck Drivers—Heavy or Tractor Trailer
- * Truck Drivers, Light—Include Delivery and Route Workers

Phone: (559) 276-1220 Fax: (559) 276-2842

Occupations and Associated Schools

The following is an alphabetical listing of occupations contained in this publication, along with a listing of schools which offer training in that occupation.

Accountants and Auditors - OES 211140

- California School of Technology, Inc.
- California State University, Fresno
- California State University, Fresno-Division of Extended Education
- Custom Training Solutions
- Fresno City College
- H & R Block Tax Training School, Fresno and Tulare
- Tulare County Organization for Vocational Education (TCOVE)
- University of Phoenix

Agricultural Inspectors—NON-OES 219110

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Automotive Mechanics - OES 853020

- Central Valley Automotive & Machinist JAC
- College of the Sequoias, Tulare
- Fresno City College
- Fresno City College Vocational Training
- Hi-Tech vocational Institute
- Kings County Regional Occupational Program
- Tulare County Organization for Vocational Education (TCOVE)
- West Hills College

Bakers - Bread and Pastry - OES 650210

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Bookkeeping, Accounting and Auditing Clerks - OES 553380

- Business Productivity Group
- College of Sequoias
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training Center
- Golden State Business College
- Heald College, Fresno
- Microcomputer Education Center
- National University

- Quality College Vocational Careers
- Tulare Co Org for Vocational Education
- University of Phoenix
- Valley Software Educational
- Visalia Technical College
- West Hills College

Bus and Truck Mechanics and Diesel Engine Specialists - OES 853110

- Central Valley Automotive & Machinist JAC
- Fresno City College
- West Hills College

Bus Drivers, School - OES 971110

- Advanced Truck Driving School
- Five Rivers Truck School
- Fresno Adult School
- Major Express Truck School
- Police Science Institute
- Quality College Vocational Careers
- San Joaquin Training Institute, Inc.
- Truck Driving Academy
- Trucker Institute Test Systems
- West Hills College
- Western Pacific Truck School

Cannery Workers - OES 939350

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Cashiers - OES 490230

- California School of Technology, Inc.
- Central City Vocational Training
- Fresno Regional Occupational Program
- Goodwill Industries of San Joaquin Valley Inc.
- Tulare Adult School
- Tulare County Organization for Vocational Education (TCOVE)
- Visalia Technical College

Child Care Workers - OES 680380

- College of Sequoias
- Fresno City College
- Fresno Regional Occupational Program
- Tulare County Organization for Vocational Education (TCOVE)

Computer Support Specialist - OES 251040

- Business Productivity Group
- California State University, Fresno
- California State University, Fresno-Division of Extended Education
- Custom Training Solutions
- Fresno City College
- Fresno Regional Occupational Program
- Heald College, Fresno
- Management Training/Marketing Associates (MTMA) Schools Inc.
- Microcomputer Education Center
- National Training Institute Inc.
- National University
- New Horizons Computer Learning Centers
- Sierra Valley Business College
- University of Phoenix
- West Hills College

Construction Managers - OES 150170

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Cooks - Restaurant - OES 650260

- Fresno City College
- Tulare Co Office of Education

Correction Officers and Jailers - OES 630170

- California State University, Fresno
- College of the Sequoias
- Fresno City College
- Police Science Institute
- San Joaquin Valley College
- Tulare County Organization for Vocational Education (TCOVE)

Customer Service Representatives - OES 553350998

No know schools which train for this occupation within Kings, Tulare, and Fresno counties.

Dental Assistants - OES 660020

- Galen College of Medical and Dental Assistants
- San Joaquin Valley College

Dental Hygienists - OES 329080

- Fresno City College
- San Joaquin Valley College

Electricians - OES 872020

- Construction Craft Training Center
- Electrical Joint Apprenticeship & Training Committee Jatc
- Fresno City College

Farm Equipment Mechanics - OES 853210

- Kings County Regional Occupational Program (ROP)
- West Hills College

Farm Equipment Operators - OES 790210

- Kings County Regional Occupational Center (ROP)
- Tulare County Organization for Vocational Education (TCOVE)

Farm Workers, Farm and Ranch Animals - OES 798580

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Financial Managers - OES 130020

- A. D. Banker and Company
- California State University, Fresno
- Fresno Regional Occupational Program

Food Preparation Workers - OES 650380

• Tulare Co Org for Vocational Education

Food Service Managers - OES 150261

- Fresno Adult School
- Fresno City College
- Management Training/Marketing Associates (MTMA) Schools Inc.
- San Joaquin Valley College
- Tulare Co Office of Education/SEE
- Tulare Co Org For Vocational Education

Forklift Operators - OES 921683999

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

General Office Clerks - OES 553470

- Central Adult Education
- College of Sequoias
- Custom Training Solutions
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training Center
- Fresno Regional Occupational Program
- Goodwill Industries of San Joaquin Valley Inc.
- Hanford Adult School
- Kings Regional Occupational Program (ROP)
- Microcomputer Education Center
- Proteus, Inc., Visalia and Tulare
- Tulare Adult School
- Visalia Technical College
- West Hills College

Guards and Watch Guards - OES 630470

Police Science Institute

Hand Packers and Packagers - OES 989020

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Heating, Air Conditioning, and Refrigeration Mechanics and Installers - OES 859020

- Fresno Area Plumbers, Pipe and Refrigeration Fitters JATC
- Fresno City College
- Fresno Vicinity Sheet Metal Industry Apprenticeship JATC
- San Joaquin Valley College

Home Health Aides - OES 660110

- Fresno Adult School
- Hanford Adult School
- Quality College Vocational Careers
- Tulare Co Org For Vocational Education (TCOVE)

Human Service Workers - OES 273080

- California State University, Fresno
- Fresno City College

Industrial Truck and Tractor Operators - OES 979470

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Instructional Aides - OES 315211

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Legal Secretaries - OES 551020

- California School of Technology, Inc.
- College of the Sequoias
- Computer Training Institute of Central California
- Fresno City College
- Fresno City College Vocational Training Center
- Fresno Regional Occupational Program
- Goodwill Industries of San Joaquin Valley Inc.
- Heald College—Fresno
- Management Training/Marketing Associates (MTMA) Schools
- Microcomputer Education Center
- Quality College Vocational Careers
- Tulare Adult School
- Tulare Co Org For Vocational Education
- Valley Software Educational
- West Hills College

Licensed Practical Nurses - OES 325050

- California State University, Fresno
- College of the Sequoias
- Fresno Adult School
- Hanford Adult School

Lodging Managers - OES 150262

- Fresno Adult School
- Fresno City College
- Management Training/Marketing Associates (MTMA) Schools
- San Joaquin Valley College
- Tulare Co Office of Education/SEE
- Tulare Co Org For Vocational Education

Machinery Maintenance Mechanic - OES 851100

• Fresno City College Vocational Training Center

Maintenance Repairers - General Utility - OES 851320

- Able Industries
- California School of Technology, Inc.
- Central Valley Automotive and Machinist JAC
- Fresno City College Vocational Training Center
- Hi Tech Vocational Institute
- Management Training/Marketing Association (MTMA) Schools
- Northern California & Northern Nevada Stationary Engineers
- Tulare Co Office of Education/SEE
- Visalia Technical College
- West Hills College

Medical Assistants - OES 660050

- Computer Training Institute of Central California
- Fresno City College
- Fresno Regional Occupational Program
- Galen College of Medical and Dental Assistants
- Golden State Business College
- Quality College Vocational Careers
- San Joaquin Valley College
- Tulare Adult School
- Valley Software Educational

Medical Secretaries - OES 551050

- California School of Technology, Inc.
- College of Sequoias
- Computer Training Institute of Central California
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training
- Fresno Regional Occupational Program
- Golden State Business College
- Goodwill Industries of San Joaquin Valley
- Management Training/Marketing Associates (MTMA) Schools Inc.
- Microcomputer Education Center
- Quality College Vocational Careers
- San Joaquin Valley College
- Tulare Adult School
- Tulare County Organization for Vocational Education (TCOVE)
- Valley Software Educational
- Visalia Adult School
- West Hills College

Nursing Aides, Orderlies and Attendants - OES 660080

- Beverly Training Center
- Fresno Adult School
- Tulare Adult School
- Visalia Adult School

Opticians, Dispensing and Measuring - OES 325140

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Paralegal Personnel - OES 283050

- Central California College School of Law
- College of Sequoias
- Fresno City College
- Oak Brook College of Law and Government Policy

Payroll and Timekeeping Clerks - OES 553410

- College of Sequoias
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training Center
- Heald College, Fresno
- Microcomputer Education Center
- National University
- Quality College Vocational Careers
- Tulare County Organization for Vocational Education (TCOVE)
- University of Phoenix
- Valley Software Educational
- West Hills College

Pharmacy Technicians - OES 325180

- Quality College Vocational Careers
- San Joaquin Valley College

Physical Therapists - OES 323080

• California State University, Fresno

Plumbers, Pipefitters, and Steamfitters - OES 875020

- College of the Sequoias
- Construction Craft Training Center
- Fresno Area Plumbers, Pipe and Refrigeration Fitters JATC

Police Patrol Officers - OES 630140

- College of the Sequoias
- Fresno City College
- Tulare County Organization for Vocational Education (TCOVE)

Real Estate Clerks - OES 539140

- Central Adult Education
- College of the Sequoias
- Custom Training Solutions
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training Center
- Fresno Regional Occupational Program
- Goodwill Industries of San Joaquin Valley Inc.
- Hanford Adult School
- Kings County Regional Occupational Program
- Microcomputer Education Center
- Proteus, Inc., Visalia
- Tulare Adult School
- Visalia Technical College
- West Hills College

Receptionists and Information Clerks - OES 553050

- Central Adult Education
- College of the Sequoias
- Custom Training Solutions
- Fresno Adult School
- Fresno City College
- Fresno City College Vocational Training Center
- Fresno Regional Occupational Program
- Goodwill Industries of San Joaquin Valley Inc.
- Hanford Adult School
- Kings County Regional Occupational Program
- Microcomputer Education Center
- Proteus Inc. Visalia

Registered Nurses - OES 325020

- College of the Sequoias
- Fresno City College
- San Joaquin Valley College
- University of Phoenix
- Visalia Adult School

Salespersons, Retail (Except Vehicle Sales) - OES 490112

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Secretaries, Except Legal and Medical - OES 551080

- California School of Technology, Inc.
- College of the Sequoias
- Computer Training Institute of Central California
- Fresno City College
- Fresno City College Vocational Training Center
- Fresno Institute of Technology
- Goodwill Industries of San Joaquin Valley
- Management Training/Marketing Associates (MTMA) Schools Inc.
- Microcomputer Education Center
- Quality College Vocational Careers
- Tulare Adult School
- Tulare County Organization for Vocational Education (TCOVE)
- Valley Software Educational, Fresno and Visalia
- West Hills College

Supervisors and Managers—Clerical and Administrative Support Workers (First Line) - OES 510020

- Fresno City College
- West Hills College

Systems Analysts—Electronic Data Processing - OES 251020

- Business Productivity Group
- California State University, Fresno
- California State University, Fresno, Division of Extended Education
- Central Adult Education
- Chapman University
- College of the Sequoias
- Fresno City College, Training Institute
- Fresno Regional Occupational Program
- Golden State Business College
- Heald College, Fresno
- Management Training/Marketing Associates (MTMA) Schools Inc.
- Microcomputer Education Center
- National University
- San Joaquin Valley College
- Tulare Adult School
- Visalia Adult School
- West Hills College

Teachers—Secondary School - OES 313080

- Alliant International University, Fresno
- California State University, Fresno
- California State University, Fresno—Division of Extended Education
- Chapman University
- Fresno Adult School
- Fresno Pacific University
- Fresno Regional Occupational Program
- National University
- University of Phoenix

Traffic, Shipping and Receiving Clerks - OES 580280

No known schools which train for this occupation within Kings, Tulare, and Fresno counties.

Truck Drivers, Heavy or Tractor Trailer - OES 971020

- Advanced Truck Driving School, Visalia and Fresno
- College of the Sequoias
- Five Rivers Truck School
- Fresno Adult School
- Hanford Adult School
- Major Express Truck School
- Police Science Institute
- Quality College Vocational Careers
- San Joaquin Training Institute, Inc.
- Truck Driving Academy, Tulare and Fresno
- Trucker Institute Test Systems
- West Hills College
- Western Pacific Truck School

Truck Drivers, Light—Include Delivery

and Route - OES 971051

- Advanced Truck Driving School, Visalia and Fresno
- College of the Sequoias
- Five Rivers Truck School
- Fresno Adult School
- Hanford Adult School
- Major Express Truck School
- Police Science Institute
- Quality College Vocational Careers
- San Joaquin Training Institute, Inc.
- Truck Driving Academy, Tulare and Fresno
- Trucker Institute Test Systems

- West Hills College
- Western Pacific Truck School

Welders and Cutters - OES 939140

- Central Valley Automotive and Machinist JAC
- College of the Sequoias
- Fresno City College
- Hanford Adult School
- Tulare Adult School
- Tulare County Organization for Vocational Education (TCOVE)
- Visalia Adult School
- Visalia Technical College
- West Hills College

 $Kings\ County\ Job\ Training\ Office-California\ Cooperative\ Occupational\ Information\ System\ 2002$

APPENDIX

Research Methods

The Kings County Occupational Outlook is the product of a combined effort between the LMID and The Kings County Job Training Office (JTO). Each partner has a specific role that makes this report possible. LMID provides the technical support, while JTO gathers, analyzes, produces and disseminates the information to the community. This section will describe the processes used in the project. For more specific information, please call the Kings County Job Training Office at (559) 585-3532.

The CCOIS annual program cycle is as follows:

- 1. Twenty occupations are selected for study;
- 2. Survey samples are designed;
- 3. Survey questionnaires are prepared for each occupation;
- 4. Extensive surveys are conducted with local employers;
- 5. Data is reviewed, coded and keyed into a CCOIS database;
- 6. Tabulations are developed and analyzed;
- 7. Outlook reports are prepared, reviewed, and printed; and
- 8. Reports are disseminated to customers in the community and throughout California and beyond.

Occupation Selection and Definition

There are a variety of criteria used to help select the occupations to be surveyed. The primary objective is to survey occupations that are of the greatest interest to the users (and potential users) in the community within the limitations of a standardized research program.

The following criteria were used by the Kings County Job Training Office to help prioritize occupations to be studied:

- The occupation should be adequately defined by the Occupational Employment Statistics (OES) classification system;
- 2. The occupation should have a substantial local employment base;
- 3. There should be a substantial number of projected local job openings;
- The potential salary level should be adequate so as to avoid the need for public assistance;
- 5. The occupation may require some postsecondary education or training;
- The occupation should be of interest to local program planners, employers or training providers; and
- The occupations should vary enough so that the same employers aren't overburdened with multiple survey requests.

Unless otherwise noted, the survey occupations are defined using the Occupational Employment Statistics (OES) dictionary published by the US Department of Labor. Although there are exceptions, OES-defined occupations are usually the best choices for employer surveys, as they are sufficiently broad without being too vague in their descriptions. Using the OES classifications has another important benefit; it is the classification system used by the Employment Development Department, Labor Market Information Division to produce Projections of Employment (occupational estimates of size, growth and separations).

In some cases, potential survey occupations lack an adequate OES classification. If there is substantial user interest in the occupation, the Job Training Office can use a classification from the Dictionary of Occupational Titles (DOT) published by the US Department of Labor. Although research methods remain largely the same, these are called "non-OES surveys". Size and growth estimates are not generally as accurate with "non-OES surveys" as they are with standard OES-defined surveys.

Survey Sample Selection and Design

After the survey occupations are selected, an employer sample is developed for each occupation. Since the entire universe is not always surveyed, a considerable amount of time is invested to ensure that the survey samples are representative of the labor market. For CCOIS occupational studies, a survey sample is a listing of local employers that reflect all major employing industries for the survey occupation. In addition, the number of employees for each employer is considered to ensure the sample represents employers most likely to provide future employment. For some occupations, this means that the largest employers will be surveyed more often than smaller employers. For other occupations, smaller employers may be more appropriate.

Initially, the survey samples are selected by State Labor Market Information Division staff, using detailed databases on employers, and standard occupational staffing patterns. JTO staff then carefully refines the initial sample of employers for each of the survey occupations. After review, a sample of at least 40 employers per occupation (or as many as can be found, if less than 40) are selected to survey.

Questionnaire Development

Employer survey questionnaires are prepared for each surveyed occupation using a standardized list of questions (see sample questionnaire), including a skills survey.

Employer Survey Procedures

Employer representatives are identified and mailed an employer survey asking for their participation. Those employers who did not complete a survey or indicate they did not want to participate, are later contacted by telephone to determine their willingness to participate in the survey. Employers are assured that any information they provide will be kept strictly confidential, and that any information published will be prepared in summary form to preserve anonymity. Survey respondents are generally responsible for the hiring of personnel in the survey occupation. The Job Training Office must meet or exceed industry and employment response goals to ensure that the data is adequately representative.

Data Entry, Tabulation and Summary

Coded survey responses are entered into the CCOIS database and both LMID and the Job Training Office prepare basic data tabulations. From those tabulations, the data is analyzed and the Job Training Office prepares draft occupational outlook profiles. The draft profiles and other report materials are then reviewed and approved by LMID Analysts whereupon the Occupational Outlook Report is printed and disseminated to local users.

Sample Questionnaire

A sample of the survey instrument is included on the following page.

The California Cooperative Please return completed questionnaire to: Occupational Information System

Job Training Office—Lehn Kings Co. Government Center Hanford, CA 93230 Phone (559) 585-3532

Fax (559) 585-7395

Occupation: 251040 COMPUTER SUPPORT SPECIALISTS						
Computer Support Specialists provide technical assistance and training to computer system users. Investigate and resolve computer software and hardware problems of users. Answer clients' inquiries in person and via telephone concerning the use of computer hardware and software, including printing, word processing, programming languages electronic mail, and operating systems.						
Does your firm employ any individual performing the duties in the occupation described above? \Box Yes \Box No						
If yes please complete this survey for the occupation described. If no, please return this questionnaire to the above address. If your firm has multiple locations, please confine your answers to locations in your county.						
What job title(s) does your firm use for these duties?	Job Title(s):					
How many employees does your firm currently have in this occupation?	Number of Employees:					
In this occupation, how many are:	Number of Males:	Number of Females:				
Regular, Full Time:	Number of Employees:	Average Weekly Hours Worked:				
Regular, Part Time:	Number of Employees:	Average Weekly Hours Worked:				
Temporary/On Call:	Number of Employees:	Average Weekly Hours Worked:				
Seasonal:	Number of Employees:	Average Weekly Hours Worked:				
In your firm, what shifts are available for this occupation? (check all that apply)	□Day □Swing □Graveyard	□Other: Please Specify:				
Has your firm hired in this occupation within the last 12 months?	□Yes □No					
If yes, how many were hired to fill:	Vacancies resulting from promotions within your firm?	Vacancies resulting from people in permanent posi- tions leaving your firm?				
	New permanent positions resulting from growth?	Temporary, on call, or se asonal positions?				

During the last 12 months, did your firm's employment in this occupation: (check one)	Decline □	Remain Stable □ Grow□		
Over the next 24 months, do you expect your firm's e m- ployment in this occupation to: (check one)	Decline □	Remain Stable□ Grow□		
When you hire applicants for this occupation, is prior experience in this occupation required?	Yes□ No□	Not required, but preferred		
If yes or preferred, how much experience in this occupation is required/preferred?	(months)			
Is experience in other occu- pations accepted?	Yes□ No□	Please Specify: Occupation: (months)		
If prior experience is required when you hire applications for this occupation, please indicate how difficult it is for your firm to find fully quali- fied applicants. (circle one)	Not Difficult 1 2	3 4 Difficult		
If prior experience is not required when you hire a p- plicants for this occupation, please indicate how difficult it is for your firm to find qualified applicants. (circle one)	Not Difficult 1 2	3 4 Difficult		
Does your firm accept training as a substitute for experience in this occupation? If yes, how many months of training can generally be substituted?	Yes□ No¨□	(months)		
Is technical or vocational training required prior to employment in this occupa- tion? If yes or preferred, what kind of training is re- quired?	Yes□ No¨□	□ No required, but preferred.		
		(months)		
What is the minimum level of	□Less than high school di-	□Associate Degree (2 year)		
education for firm requires when hiring an applicant in	ploma	□Bachelor Degree (4 year)		
this occupation (check one)	□High school diploma or equivalent	□Graduate Study		

What is the usual income earned by your firm's employees in this occupation at the following levels of skills and experience?			For other compensation average overall earning pensation			s and type(s) of com-	
New hires, no experience (trained or untrained):	ice (trained or un-		\$	\$		tion □Commission □Tips	
New hires who are experienced:	re \$		\$	\$		□Bonus	
Experienced employ- ees after 3 years with	S			\$		□Piece Rate □Other	
your firm: (Please check one)	□Hour □Month	□Week n □Year		□Hour □Week □Month □Year		Specify:	
Are the wages for empl tion subject to a collect union agreement? If ye the union or local num Please check which be	tive barga es, what i nber: nefits you	nining or is the name of arriver firm offers for		FT) and pa	art-tim	e (PT) employees in	
this occupation and wh	nich best	describes who	pays for	them:			
	ployer Pays FT PT		ost PT O O O O O O O O O O O O O	Employer FT	Pays Pays PT	All Not Provided FT PT	
Does your firm ever prothis occupation to high			Yes□	No□			
If yes, what are the titl which they may be pro		positions to					
What skills are important?	ant for ca	reer advance-					
What computer softwar (please check all that a		if any, does yo	ur firm s	eek in app	licants	s for this occupation	
Specify software name	s: □Non	ne					
□Word Processing □	Spreadsh	eet □Datal	oase	□Desktop	Publ	ishing □Other:	
What other new skills	are neede	ed to perform t	he duties	of this oc	cupati	ion?	
When your firm hires erecruitment methods?	employees	s for this occup	pation, w	hich are th	ne top	three most successful	
□In-House promotions or t □EDD □School/program referrals □Private employment agen	s	□Newspaper ads □Walk-in applic □Union hall refe □Trade journals	errals		Emplo	et es/Universities pyee referrals (Please specify)	
Are you aware of any remerging occupations			Yes □ Please	No□ specify:		_	
Would you like to recei copy of the survey resu tion?			Yes□	No□			

The following is a list of skills, physical abilities, and other qualifications that may or may not be important for job entry into this occupation. Please indicate for each qualification whether it is "not important", "somewhat important", or "very important."

Basic Skills:	Not Important	Somewhat Important	Very Important
English grammar and spelling skills Writing Skills Verbal Communication skills Ability to perform basic mathematical calculations Ability to work as part of a team Ability to perform routine, repetitive work			
Physical Abilities:	Not Important	Somewhat Important	Very Important
Ability to pass a pre-employment medical exam Ability to lift at least 10 lbs Ability to lift at least 50 lbs Ability to lift at least 100 lbs Ability to do strenuous, physically demanding work Ability to sit continuously for 2 or more hours Ability to stand continuously for 2 or more hours			
Flexibility:	Not Important	Somewhat Important	Very Important
Willingness to work nights Willingness to work weekends Willingness to work part-time Willingness to work on -call Willingness to work temporary or seasonal Willingness to work overtime Willingness to work overtime		_ _ _ _	
Other Qualifications:	Not Important	Somewhat Important	Very Important
Multi-cultural familiarity Record keeping skills Organizational and time management skills Attention to detail Problem solving s kills Supervisory skills Ability to plan and organize the work of others Ability to work under pressure Ability to handle crisis situations Trained in CPR and first aid techniques Possess good DMV driving record Considering your most recent hires for this of seem to be in short supply.	ccupation, ple	ase not any qua	lifications that

Thank you for your cooperation

Additional Comments:

Area Profile - Kings County

S ituated in the heart of California's rich San Joaquin Valley, Kings County covers a triangle-shaped area measur-

ing 1,396 square miles or 918,790 acres, and ranks thirty-fourth in size among the state's 58 counties.

B ounded on the north by the agriculturally rich Kings River and the petroleum-rich Kettleman Hills to the sout hwest, Kings County is mainly level farmland traversed by the California Aqueduct and a number of other irrigation waterways. Winters are relatively mild. The growing season is over 257



days a year and is characterized by a hot midsummer sun. The nation's top three agricultural counties--Fresno, Tulare, and Kern, bound Kings County on the north, east, and south. Kings County also shares a boundary line with Monterey County, touching in the mountainous Diablo Range southwest of the Kettleman Hills.

A griculture and related industries dominate Kings County's economy, as they have since the county's incorporation in 1893. Milk is the number one agricultural commodity in Kings County, followed by production of cotton. Government is a significant employer, with the Naval Air Station in Lemoore and three state prisons within Kings County's border.

K ings County's central location makes it possible to receive standard overnight delivery service from San Francisco, Sacramento, Southern California, Arizona, Utah and Nevada.

- Over 200 carriers operate in and around Kings County, providing interstate trucking services.
- Interstate 5 and Highways 198, 4 and 43 transverse Kings County. Highway 99 runs adjacent to the county line.
- Burlington Northern SantaFe and Union Pacific Railroads provide freight service, including refrigerated shipping, piggyback service and reciprocal switching. The San Joaquin Valley Railroad provides east-west "Short-line" services.
- Modern Amtrak passenger stations are located in Hanford and Corcoran
- Fresno-Yosemite International Airport is located approximately 40 minutes from Kings County's major population centers.
- Municipal airports are available in Hanford and Corcoran
- Los Angeles International and San Francisco International Airports are each within approximately 3 ½ hours.
- Central California is served by international ports at Long Beach, Oakland, and Stockton.

Population of Kings County and Selected Cities 2000, 2001, and 2002

				Percent change	
Political Subdivi- sions	2000(a)	2001(b)	2002(c)	2000 to 2001	2001(b) to 2002(c)
TOTAL	131,200	131,300	133,100	.1%	1.4%
Avenal	13,100	15,200	14,850	16%	-2.3%
Corcoran	21,500	20,750	21,150	034%	1.9%
Hanford	41,000	42,650	43,600	3.9%	2.2%
Lemoore	13,622	20,200	20,650	32.6%	2.2%
Unincor- porated	36,750	33,550	32,900	-9.5%	-1.9%

⁽a) Census of Population, April 1, 2000

State of California Department of Finance May, 2002

Annual Average Labor Force - 2001

Civilian Labor Force	46,110
Civilian Employment	39,770
Unemployed	6,340
Unemployment Rate	13.8%

Source: State of California, Employment Development Department

⁽b, c) California Department of Finance estimates for January 1, 2001 & revised estimates for January 1, 2002 (Parts may not add to total due to independent rounding.)

Kings County Labor Force and Industry Employment (Data not adjusted for seasonally) Annual averages 1998-2001

Title	1998	1999	2000	2001
Total, All Industries (1)	35,530	35,520	37,710	37,600
Total Farm	7,780	6,890	7,650	6,430
Farm Production	4,260	3,830	3,820	3,600
Farm Services	3,520	3,060	3,830	2,830
Total Non-Farm	27,750	28,630	30,060	31,160
Goods Producing	4,290	4,480	4,490	4,540
Construction & Mining	930	1,030	1,080	1,270
Manufacturing	3,370	3,450	3,410	3,270
Durable Goods	410	390	330	350
Nondurable Goods	2,950	3,060	3,070	2,920
Food & Kindred Products	1,650	1,820	1,850	2,030
Other Nondurable Goods	1,310	1,240	1,230	890
Service Producing	23,460	24,150	25,580	26,620
Transportation & Public Utilities	810	780	810	720
Transportation	550	520	550	440
Communications & Public Utilities	260	260	260	280
Trade	6,530	6,420	6,500	6,470
Wholesale Trade	980	1,000	1,020	990
Retail Trade	5,550	5,420	5,470	5,480
Food Stores	820	740	740	770
Eating & Drinking Places	1,950	1,900	1,960	1,910
Other Retail Trade	2,770	2,790	2,780	2,800
Finance, Insurance & Real Estate	700	750	730	740
Services	4,930	5,160	5,120	5,500
Hotels & Other Lodging Places	130	120	120	160
Health Services	2,230	2,070	2,140	2,240
Other Services	2,580	2,970	2,860	3,110
Government	10,500	11,040	12,420	13,180
Federal Government	1,140	1,070	1,060	920
State & Local Government	9,350	9,970	11,350	12,260
State Government	4,140	4,500	4,850	5,060
Local Government	5,210	5,470	6,510	7,200

Source: Employment Development Department, Labor Market Information Division March 2001 Benchmark

 $Kings\ County\ Job\ Training\ Office-California\ Cooperative\ Occupational\ Information\ System\ 2002$